

SWISSPORT AT A GLANCE

Swissport International Ltd. is the leading global airport and aviation service provider in terms of quality, reliability, safety, innovation and network coverage. Offering a comprehensive range of services, Swissport is able to provide an “all-inclusive” service package in addition to managing integrated collaboration models.

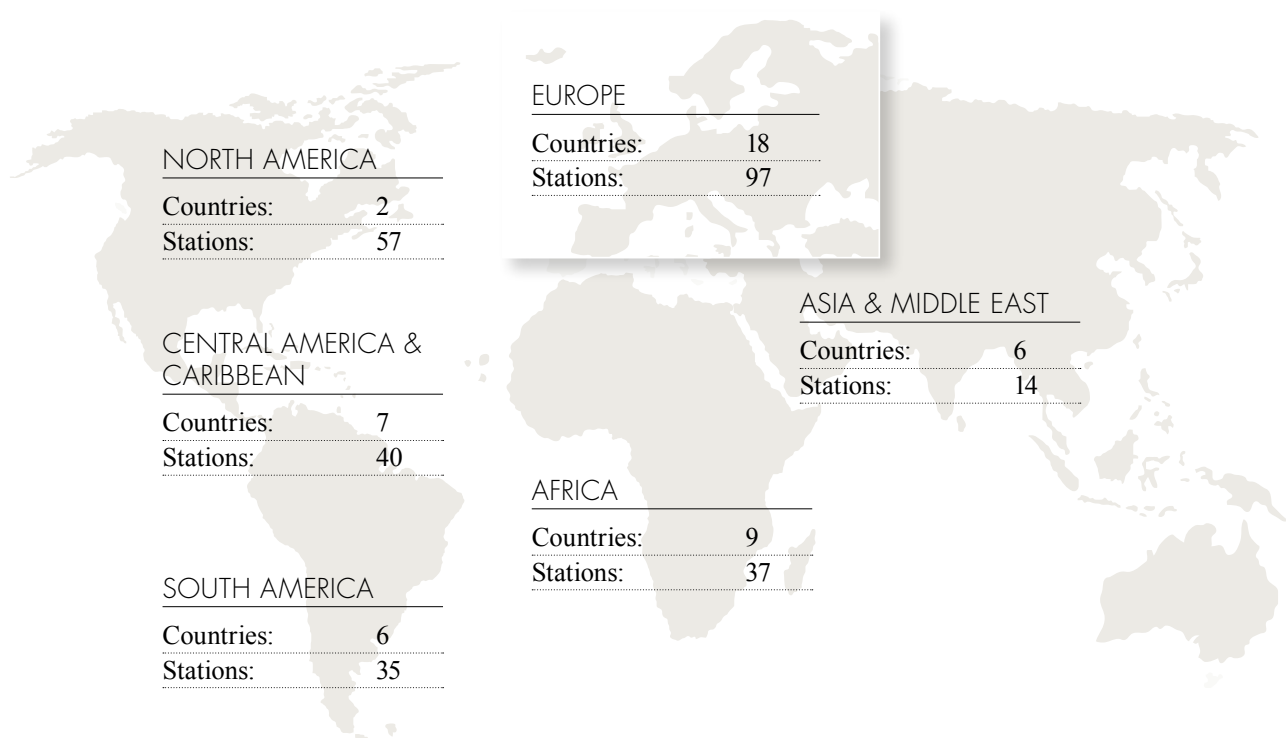
Revenue (not normalised)	EUR 2.7 billion
Countries	48
Employees	~ 61,000
Flights handled (movements)	> 3.9 million
Cargo handled (tonnes)	> 4.1 million
Warehouses	> 120
Airports served	> 280
Customers	> 835
Passengers handled (departures)	> 230 million

CUSTOMER BENEFITS

- Strong business fundamentals, with competitive pricing
- Innovation and flexibility with top reliability and high quality levels
- Responsive and direct organization Structures
- Global leverage through global account management
- Continuous growth in market share and diversification into airport-related services
- Hub management, outsourcing solutions and frame agreements
- Extensive knowledge in low-cost and no-frill products and services
- Customer Relationship Management

SERVICES

- Ground Handling
- Cargo Services
- Executive Aviation
- Fuelling Services
- Aircraft Maintenance
- Aviation Security
- Travel Services



MISSION STATEMENT

“To provide the aviation industry with consistent and tailor-made solutions around the globe, for a better customer experience”. Our core values:

- People: We show respect towards our people and their values; we do not compromise on safety and work with enthusiasm and enjoyment.
- Professionalism: We are pioneers; working constantly on achieving sustainable results, we creatively explore new options and improved solutions.
- Partnership: Continually striving to exceed the expectations of our clients and our commitments, we deliver excellent service; in any place at any time.

DID YOU KNOW...

...that Swissport was founded in 1996 and started with the three stations BSL, GVA, ZRH?

DID YOU KNOW...

...that Swissport handled its first Airbus A380 on 19th March 2007?

DID YOU KNOW...

...that Swissport Formula is a proven model of standardising managerial and operational processes?



“Swissport is a diverse and dynamic organisation and I am immensely proud to be its CEO.

At Swissport, we do not rest on our successes and have developed methods and tools for continuous improvement, working with our customers in a collaborative way to ensure that we always strive to be the best and offer innovative and optimal solutions to all of our customers.”

Eric Born, President and CEO Swissport

OUR ACHIEVEMENTS

INTERNATIONAL CARGO HANDLER OF THE YEAR – AFRICA (2011/2013/2015)

Awarded to Swissport for the third time in a row at the Air Cargo Africa 2015 Conference and Exhibition.

ISAGO

Swissport has been awarded the IATA Safety Audit for Ground Operations for both our Corporate Headquarters and our Zurich Station, listed in the ISAGO registry.

ACW

*Air Cargo Handling Agent of the Year 2014
Awarded to Swissport for the sixth year in succession at the World Air Cargo Awards 2014.*

GROUND HANDLING AWARD 2013

Awarded to Swissport at the prestigious Cargo Airline of the Year Awards 2013.

NPMA

Silver Nozzle Trophy for the most outstanding airport fueling organization in the United States for 2013 (Oakland International Airport)

ITM

*Best Global Aviation Ground Services Company 2012
Awarded to Swissport 12 years in a row, by the Institute for Transport Management.*