

**MEDIA RELEASE**

**INDIGO PARTNERS WITH SWISSPORT IN NAIROBI, KENYA**

For its first destination in Africa, IndiGo has picked Swissport Kenya for airport ground services at Jomo Kenyatta International Airport (NBO). The agreement with India's largest airline covers complete ramp handling and passenger services including ticketing, check-in, passenger mobility, and aviation security.

At Jomo Kenyatta International Airport (NBO), Swissport Kenya will provide complete airport ground services for IndiGo. Services include ramp handling including the movement of aircraft and baggage services, and a wide range of passenger services, from check-in, to baggage services and passenger mobility, along with additional services such as aircraft cleaning, aviation security and the operation of an executive lounge. Swissport will also handle belly cargo for IndiGo's Nairobi operation, which is mostly general cargo and pharmaceuticals.

"We are delighted to be supporting IndiGo at their first destination in Africa and we look forward to supporting the growth and success of IndiGo in Kenya and beyond," says Racheal Ndegwa, Managing Director Swissport Kenya. "When long-time customers like IndiGo entrust us to be their partner as they venture into new markets, it reaffirms us in our commitment to global service consistency, reliability, customer centricity and the industry's best value for money, whatever our customers' priorities. Our reward is a far above-average customer loyalty."

InterGlobe Aviation Limited, known as IndiGo, is an Indian low-cost airline with headquarters in Gurgaon, India. It is the largest airline in India by passengers carried and fleet size and the largest carrier in Asia. As of November 2022, the airline carried over 300 million passengers and operated 1,600 daily flights to 101 destinations, of which 75 were domestic and 26 international. Jomo Kenyatta International Airport (NBO) in Nairobi, Kenya, is IndiGo's first African destination and a gateway to the continent. With its extensive fleet of Airbus A321 aircraft, IndiGo operates daily direct flights between Mumbai and Nairobi targeting both business and leisure travelers.

Swissport has been serving airlines in Kenya since 1997. In Nairobi, the company provides passenger services, ramp handling, air cargo handling, executive aviation services and operates an Aspire airport lounge. In 2022, Swissport started operations at Moi International Airport (MBA) in Mombasa offering passenger services, ramp handling and executive aviation services. Across the two airports, a team of nearly 500 professionals handles on average 94 passenger flights and 1,200 tons of cargo each week. In Nairobi, Swissport operates an innovative and cost-effective service center, offering airlines Centralized Load Control and Centralized Cargo Services.

In 2022, Swissport International AG provided best-in-class airport ground services for some 186 million airline passengers (2021: 97 million) and handled roughly 4.8 million tons of air freight (2021: 5.1 million) at 117 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. The world's leader in airport ground services and air cargo handling, with currently around 56,000 employees, was active at 294 airports in 44 countries on six continents at the end of June 2023.

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