

**MEDIA RELEASE**

## **SWISSPORT APPOINTS MIKE BYROM AS CHIEF OPERATING OFFICER FOR THE U.S. AND CANADA**

Mike Byrom will join Swissport on 25 September as Chief Operating Officer US & Canada. The former Spirit Airlines Vice President Airports further strengthens Swissport's management team in the US, one of Swissport's largest markets.

Swissport appoints Mike Byrom as Chief Operating Officer US & Canada. He succeeds Nelson Camacho, who took over the role of CEO US & Canada in July 2023. A customer-focused leader with over 25 years of experience at some of North America's fastest growing airlines, Byrom further strengthens the leadership team in the US & Canada, reinforcing Swissport's local market focus. In his role, he will be responsible for Swissport's operational service delivery in the US and Canada with the ambition of an accelerated domestic expansion.

"We are delighted to welcome Mike Byrom aboard as Chief Operating Officer for the US and Canada," says Nelson Camacho, CEO US & Canada at Swissport. "With his vast experience focusing on the delivery of clock-work airport operations on the airline side, he is well prepared to take Swissport's operational performance to the next level in terms of safety, reliability, customer centricity and consistent operational excellence."

Byrom joins Swissport from Spirit Airlines, where he most recently served as Vice President of Airport & Crew Services and oversaw a workforce of more than 6,000 workers across 90-plus stations in the US, Latin America, and the Caribbean. He drove the division's strategic plan and tactical initiatives execution during a time of rapid network growth. He delivered a safe, reliable and guest-centric airport experience and implemented a baggage reconciliation scanning technology, which reduced mishandled baggage occurrences by 15 percent. Byrom began his aviation career at WestJet. His most recent roles at the Canadian low-cost carrier include Director of Guest Experience, Director of Canadian Airports, and Director of Airport Operations Support.

With Byrom joining, Swissport further strengthens its regional leadership team for the US and Canada. In addition to Nelson Camacho as regional CEO, the company also recently appointed Stacey Brown as its regional Chief People, Jennifer Gomes as VP Fueling and Jennifer Bartenstein as VP Quality, Health and Safety. The new team US & Canada will help deliver on Swissport's ambitious regional and global growth plans.

In the US and Canada, Swissport serves leading domestic and international airlines across 60 airports and operates 10 airport lounges and 31 air cargo centers. In the first half of 2023, the US & Canada region served over 13 million airline passengers, a volume increase of 29 percent compared to the same period last year. The group also operates a large aviation fueling business across the US and runs several major fuel farms.

Zurich, 7 September 2023



In 2022, Swissport International AG provided best-in-class airport ground services for some 186 million airline passengers (2021: 97 million) and handled roughly 4.8 million tons of air freight (2021: 5.1 million) at 117 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of June 2023, the world's leader in airport ground services and air cargo handling, with currently around 57,000 employees, was active at 294 airports in 44 countries on six continents.

**Media contacts**

Swissport International AG, Group Communications, Gregory Wen, P.O. Box, 8058 Zurich Airport, Switzerland  
media@swissport.com, +41 43 815 00 22