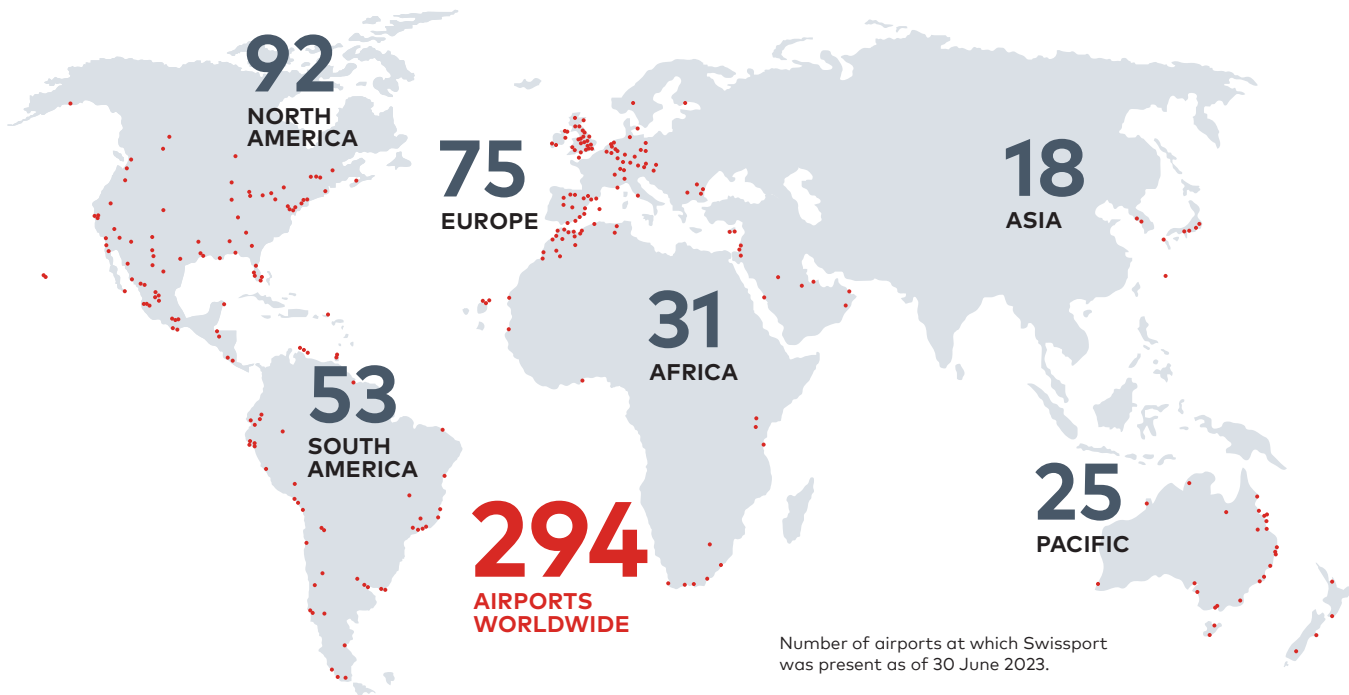


# SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

## OUR GLOBAL PRESENCE



## OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

### AIRPORT GROUND SERVICES

#### Passenger Services

- Check-in & gate
- Passenger mobility
- Lounge hospitality
- Executive aviation
- Security services
- Lost & Found

#### Ramp Handling

- Baggage services
- De-icing
- Fueling
- Moving of aircraft
- Aircraft cleaning

### AIR CARGO HANDLING

#### Services

- General & special cargo handling
- Temperature-controlled Handling (such as pharmaceuticals)
- Hub handling
- Express services
- Forwarder handling

All our actions have a clear purpose. **We make it happen. From landing to take-off.**

We contribute to steady operations of our airline customers and help them deliver a positive experience to their passengers.

## 2022 KEY FACTS



<sup>1</sup> As of 30 June 2023

<sup>2</sup> 2022 Figures

## 2022 OPERATING PERFORMANCE

Supported by the strong recovery of global aviation, Swissport can look back on a successful 2022. The group's cargo segment handled 4.8 million metric tons in 2022, slightly lower compared to the previous year's all-time high (2021: 5.1 million) but still above 2019

pre-crisis volumes. During the same period, the company's ground handling business served more than 186 million passengers, almost doubling the number of travelers served from the previous year (2021: 97 million) and handled over 3 million flights (2021: 2.0 million).





**AIRCRAFT TURNED**  
**1.7 m**  
2021: 1.0 million

**CARGO TONS**  
**4.8 m**  
2021: 5.1 million






## DID YOU KNOW<sup>2</sup>

-  Swissport's total warehouse area globally equals **55 soccer fields**.
-  Swissport performs **one aircraft turn every 19 seconds**.
-  Swissport serves about **6 airline passengers per second worldwide**.

## OUR ACHIEVEMENTS

-  **International Ground Handler of the Year 2023** award issued by STAT Trade Times
-  **Sustainable Handling Operator of the Year 2022** award issued by Freightweek
-  **Top Digital Transformation 2022** award issued by Statista
-  **Air Cargo Handling Agent of the Year 2021** award issued by Air Cargo Week
-  **IATA Innovator Award 2019** at IATA Ground Handling Conference
-  **IATA recognition** for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017

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