

MEDIA RELEASE

SWISSPORT RECEIVES ISO 27001 CERTIFICATION FOR INFORMATION SECURITY

Swissport International, the global leader in airport ground services and air cargo handling, has been awarded the internationally recognized ISO 27001 certification, demonstrating its commitment to the highest standards of information security.

Swissport International has been certified by the global certification body BSI (British Standards Institution) for the successful implementation of an effective Information Security Management System (ISMS) in line with the global ISO 27001 standard. The certification underscores the company's dedication to safeguarding sensitive information and ensuring the confidentiality, integrity, and availability of data. Swissport's ISMS is based on the highest information security standards. It protects data assets from a wide range of threats and enhances the resilience of the company's global operations.

"A large part of our business is based on processing and exchanging data within Swissport, with our airline customers and our partners," says Giles Ashton-Roberts, Chief Information Security Officer at Swissport. "We are pleased that we have received certification that our processes are professionally managed and secure, and meet internationally recognized standards. ISO 27001 will help to further strengthen Swissport's reputation and assures customers that we have implemented best-in-class measures to protect their sensitive information. It is a testament to our commitment to continuous improvement in information security practices."

The ISO certification covers Swissport's operations worldwide, acknowledging a consistent and comprehensive approach to information security across the global network and different business lines. They include ground operations processes like passenger services and baggage handling, aircraft and air cargo handling, fueling, performance management, as well as the lounge hospitality business of ASPIRE airport lounges.

Swissport commissioned BSI to review and certify its ISMS through audits conducted over several days at various locations in Switzerland and around the global network. In addition to a document review on site to check the extent to which security policies and concepts are in place and meet ISO 27001 standards, various locations were inspected by the auditors to check the effectiveness of the ISMS. Moving forward, auditors from BSI will conduct annual surveillance audits at Swissport before recertification is required every three years.

In 2022, Swissport International AG provided best-in-class airport ground services for some 186 million airline passengers (2021: 97 million) and handled roughly 4.8 million tons of air freight (2021: 5.1 million) at 117 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of 2022, the world's leader in airport ground services and air cargo handling, with currently around 50,000 employees, was active at 292 airports in 45 countries on six continents.

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