

MEDIA RELEASE

SWISSPORT APPOINTS FRANK DOBBELSTEIJN AS GLOBAL HEAD OF OPERATIONS

Frank Dobbelsteijn will join Swissport International AG on 1 January 2024 as Global Head of Operations. In his former role as Vice President for the Heathrow operation of Menzies Aviation and other senior roles in the aviation and logistics sector, he gained the frontline operational experience and the managerial credentials for this key position on Swissport's Global Management team.

Swissport appoints Frank Dobbelsteijn as Global Head of Operations. With over 30 years of experience in several senior roles in the aviation and logistics sectors in Europe and the United States, Frank brings a wealth of expertise to his new role at Swissport. He will be responsible for aligning the company's operational priorities with the overall strategic goals, while ensuring a consistent service delivery and above all safe operations.

"We are delighted to welcome Frank Dobbelsteijn aboard as Global Head of Operations," says Warwick Brady, President & CEO of Swissport International AG. "With his vast experience in airport ground operations and the logistics sector, Frank is ideally prepared to take Swissport's service delivery to the next level in terms of safety, reliability, customer centricity and consistent operational excellence."

Frank Dobbelsteijn succeeds Richard Male, who has served as Swissport's interim Director of Global Operations since April and recently decided to accept a job offer outside of the company.

Frank Dobbelsteijn's background in logistics, aviation ground handling and passenger services will allow him to make quick progress towards even more stable operations while further enhancing the quality of Swissport's service delivery to airline customers across the globe. Prior to joining Swissport, he played a pivotal role as Vice President of Menzies' single largest station at London Heathrow Airport. He had previously served the company as Vice President USA West Coast and Vice President Los Angeles, start-up project manager Europe and General Manager low-cost division Amsterdam. He also served as Senior Station Manager at Amazon in Los Angeles, where he oversaw the company's third-largest US distribution center in Los Angeles.

As the global leader in aviation ground services, Swissport is also setting the industry benchmark for safe airport operations and overall employee health and safety. The company sees its uncompromised commitment to safety as the key prerequisite for delivering superior operational excellence for its airline customers.

In 2022, Swissport International AG provided best-in-class airport ground services for some 186 million airline passengers (2021: 97 million) and handled roughly 4.8 million tons of air freight (2021: 5.1 million) at 117 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of June 2023, the world's leader in airport ground services and air cargo handling, with currently around 57,000 employees, was active at 294 airports in 44 countries on six continents.

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