

## CONTACT SHEET - STATION VIE / VIENNA

GENERAL  
INFORMATION

**Postal address:**

**Swissport Cargo Services Austria GmbH**  
Air Cargo Canter, Object 263/4/2  
1300 Vienna-Airport  
Austria

**SITA: VIECS8X**  
**RA No: AT/RA/00059-01 (Off-Airport)**  
**RA No: AT/RA/00059-0 (On-Airport)**  
**EORI No: ATEOS1000000265**  
**AEO Nr.: ATAE0F193EFKX4**  
**NCTS: AT330400 (Off-Airport)**  
**NCTS: AT330100 (On-Airport)**

**Delivery/Pick-Up (On-Airport):**

Air Cargo Center (ACC)  
Object 263/A6-7  
Entrance 4|2 floor  
1300 Vienna-Airport  
Austria

**Delivery/Pick-Up (Off-Airport):**

Airportstraße 3a  
2401 Fischamend  
Austria

OPS CONTACTS

**Customer Service ON-Airport:  
(Flown and trucked cargo)**

Tel.: +43 1 7007 34480  
Fax: +43 1 7007 34487  
Mail:  
viecs.customerservice@swissport.com

**Office Supervisor:**

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**Office Team Leader:**

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**Warehouse ACC ON-Airport:  
Acceptance (A6-A7):**

Tel: +43 1 7007 34482  
Mobile: +43 676 845 513 350  
Mail: [viecs.acceptance@swissport.com](mailto:viecs.acceptance@swissport.com)

**Warehouse On-Airport:  
Airlines Supervisor:**

Tel: +43 1 7007 34477 / -79  
Mobile: +43 676 845 513 410  
Mail: [vie.warehouse@swissport.com](mailto:vie.warehouse@swissport.com)

**Warehouse Off-Airport: Forwarders &  
Cool Room Supervisor (trucked cargo):**

Tel: +43 2232 77382 200  
Mobile: +43 676 845 513 101  
Mobile: +43 676 845 513 380  
Mail: [vie.log@swissport.com](mailto:vie.log@swissport.com)

**Warehouse ACC Forwarders: Supervisor**

Mobile: +43 664 914 2821 (Export)  
Mobile: +43 664 8892 9939 (Import)  
Mail: [acc.kun@swissport.com](mailto:acc.kun@swissport.com)

**Shift Leader X-ray:**

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**Security Coordinator:**

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ADMIN CONTACTS

**Station Manager:**

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**Warehouse Manager & Quality**

**KA Forwarders:**  
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**Training & Audit:**

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**Claim Management:**

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**Accounting**

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OPENING HOURS

**Off-Airport: (trucked cargo only)**

Mon - Thu: 14h00 – 22h30  
Fri: 14h00 – 23h30  
Sat: 07h00 – 12h00  
Sun & Public Holidays: closed  
Special Days: closed

**On-Airport: (flown cargo)**

Mon - Wed: 06h30-22h30  
Thu – Sat: 06h30-00h00  
Sun & Public Holidays: 00h00-20h00

**Office: (Forwarding Business -  
Fischamend)**

Mon - Fri: 06h30 - 22h00  
Sat: closed  
Sun | Public Holidays: closed  
Special Days: closed

**Public Holidays:** 01.01.2024, 06.01.2024, 01.04.2024, 01.05.2024, 09.05.2024, 20.05.2024, 30.05.2024, 15.08.2024, 26.10.2024, 01.11.2024, 08.12.2024, 25.12.2024, 26.12.2024

**Special Days:** 24.12.2024, 31.12.2024