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MEDIA RELEASE**ASPIRE AIRPORT LOUNGES BY SWISSPORT UNVEILS FIRST ONEWORLD LOUNGE EXPERIENCE WORLDWIDE**

The global airline alliance **oneworld** launched its very first branded lounge at Incheon Airport in Seoul in December 2023. The lounge concept was created in partnership with ASPIRE, Swissport's global airport hospitality brand based in Zurich, Switzerland. Swissport Korea will be entrusted with the day-to-day operations of the new **oneworld** lounge.

Global airline alliance **oneworld** entered the airport lounge business with the opening of its first-ever branded lounge in December 2023. Located airside at terminal 1 of Incheon Airport in Seoul, Korea, in the area of the former Jeju Lounge, the new **oneworld** lounge offers 148 seats and has a surface space of a generous 555m². The concept of the lounge was developed in collaboration with ASPIRE, the lounge business of global aviation ground services provider Swissport. Swissport Korea manages the daily operations of the **oneworld** lounge.

"We are honored to support **oneworld** in bringing their first branded airport lounge to the market," said David Collyer, Global Vice President Executive Lounges at Swissport International AG. "After expanding our own lounge business to Asia with the opening of an Aspire Lounge in Tokyo's Narita Airport in Japan in 2022, we are excited to enter the South Korean market with **oneworld** as a globally renowned partner."

"When our partners decide to focus on their core product, they look for reliable outsourcing partners, also when it comes to airport lounges. Our hospitality products are carefully developed to meet the unique and evolving needs of our airport, airline and alliance partners," says Brad Moore, CEO Asia-Pacific of Swissport International AG. "We are delighted to have been selected as **oneworld**'s partner to launch their first branded airport lounge."

Incheon Airport is served by seven **oneworld** members including American Airlines, Finnair, Cathay Pacific, Malaysia Airlines, Qantas Airways, Qatar Airways and SriLankan Airlines. The seven airlines operate more than 60 flights a week to Incheon, connecting the South Korean capital with more than 900 destinations globally through **oneworld** members' network. **oneworld** Emerald and Sapphire passengers departing Incheon, as well as First and Business Class customers traveling with **oneworld** member airlines, will enjoy access to the new lounge.

"With **oneworld** celebrating its 25th anniversary in 2024, we are incredibly proud to be opening the very first **oneworld** branded lounge experience for our member airlines' customers," says Gerhard Girking, **oneworld** Vice

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President, Customer Experience, Delivery and Membership. "The new **oneworld** lounge is an exciting next step in our vision to making travel bright. Together with ASPIRE, we have combined refined fixtures and finishes, digital technologies, and warm and ergonomic settings to create smart and memorable travel experiences. Our new Incheon lounge resets the benchmark for contemporary travel and will serve as the blueprint for future **oneworld** lounges in select airports around the world."

At the new **oneworld** lounge at Incheon passengers choose between vibrant and calming spaces depending on whether they prefer to recharge, relax or socialize with other travelers, friends or family. The main space of the lounge features luxurious materials and designs such as royal blue velvet and eco-leather, while the business area provides an array of seating configurations and meeting booths where guests can enjoy a coffee and quick bite while catching up on work. A softly illuminated screen creates a space for travelers to unwind and re-energize. Moreover, the **oneworld** lounge offers a tea pavilion, a VIP room, VC rooms, self-service buffet counters where guests will find a range of culinary delights, a spectacular bar, dedicated washrooms and two showers.

With more than 30 years of experience, ASPIRE is Europe's largest brand in the airport lounges sector. In 2023 more than 4 million customers worldwide were welcomed in over 64 ASPIRE lounges in 13 countries. The airport hospitality brand recently opened new lounges at Toronto City Airport in Canada, and Helsinki-Vantaa Airport in Finland, and has extended the lounge agreement at Basel Airport in Switzerland.

About oneworld

oneworld brings together 13 world-class airlines – Alaska Airlines, American Airlines, British Airways, Cathay Pacific Airways, Finnair, Iberia, Japan Airlines, Malaysia Airlines, Qantas, Qatar Airways, Royal Air Maroc, Royal Jordanian and SriLankan Airlines, and more than 20 of their affiliates. Fiji Airways is a **oneworld connect** partner. Oman Air is set to join the alliance as the 14th member airline in 2024. **oneworld** member airlines work together to deliver consistently a superior, seamless travel experience, with special privileges and rewards for frequent flyers, including earning and redeeming miles and points across the entire alliance network. Top-tier cardholders (Emerald and Sapphire) enjoy access to airport lounges and are offered extra baggage allowances. The most regular travelers (Emerald) can also use fast track security lanes at select airports.

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In 2023, Swissport International AG provided best-in-class airport ground services for some 232 million airline passengers (2022: 186 million) and handled roughly 4.7 million tons of air freight (2022: 4.8 million) at 115 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of December 2023, the world's leader in airport ground services and air cargo handling, with currently around 60,000 employees, was active at 286 airports in 44 countries on six continents.

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