

Amsterdam, 22 February 2024

**MEDIA RELEASE****TWO NEW AIRPORT LOUNGES AT SCHIPHOL AIRPORT**

At Amsterdam Schiphol Airport **oneworld** has inaugurated the second alliance lounge worldwide. Aspire Executive Lounges, the lounge business of Swissport, is responsible for the daily operation of the lounge. In addition to the **oneworld** lounge, Aspire Executive Lounges is opening its own new lounge at Schiphol Airport. The two new lounges share a kitchen to increase efficiency in service delivery in the daily operation.

Aspire Executive Lounges has opened the second **oneworld** lounge for the global airline alliance. Following the opening of a first branded airport lounge in Korea in January of this year, **oneworld** has inaugurated a second lounge at Schiphol Airport in Amsterdam. The lounge concept was developed in close cooperation with Aspire Executive Lounges, the lounge business of Swissport International AG, the global leader in aviation services. Aspire Executive Lounges is responsible for the daily operation of the **oneworld** lounge. At Schiphol Airport, Swissport has also opened its own redesigned and completely refurbished Aspire Executive Lounge. To increase efficiency, the lounges share a kitchen where top chefs prepare fresh dishes and together with the lounge agents ensure the delivery of an unforgettable experience.

"After the successful debut of the first **oneworld** lounge in Korea, we are pleased to support the expansion of **oneworld** airport lounges in Europe," said David Collyer, Global Vice President Executive Lounges at Swissport International AG. "I am delighted with the opening of our 69th Aspire Executive Lounge at Amsterdam Schiphol Airport and the progress we have made in sustainability terms. The new lounge is partly furnished with reused items from our previous lounge that were refurbished to our exacting standards contributing to a circular economy. In addition, Aspire Executive Lounges has recently committed to eliminating single-use plastic in all our airport lounges by 2025."

Gerhard Girking, **oneworld** Vice President, Customer Experience, Delivery and Membership, said: "We have created a lounge that upholds our vision to make travel bright. Customers can expect a modern setting that blends refined fixtures and fittings with digital technologies and warm, ergonomic seating areas, offering a memorable travel experience."

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## Oneworld's first European lounge

The new **oneworld** lounge is located on the airside in departure hall 2 and takes the place of the former British Airways lounge. The lounge is 473 sqm in size and offers 118 seats. The main space of the lounge is upholstered in luxurious textures such as royal blue velvet and eco-leather, while a separate business area provides an array of seating configurations and meeting booths where travelers can enjoy a coffee and quick bite while catching up with work. Sheltered from the rest of the lounge by a softly illuminated screen is a separate space for travelers to unwind and re-energize. In addition, the **oneworld** Amsterdam Lounge offers an eye-catching carousel bar, self-service buffet counters where guests will find a range of inspiring culinary delights, and dedicated washrooms including two showers.

Schiphol Airport is served by eight **oneworld** members: American Airlines, British Airways, Cathay Pacific, Finnair, Iberia, Qatar Airways, Royal Air Maroc and Royal Jordanian. The eight airlines operate more than 200 weekly flights to and from Amsterdam, connecting the Dutch capital with more than 900 destinations globally through the **oneworld** network. **oneworld** Emerald and Sapphire customers departing Amsterdam on a **oneworld** flight, as well as First and Business Class customers travelling with **oneworld** member airlines, enjoy access to the new lounge.

## Aspire Executive Lounge: Refurbished and redesigned

On 625 sqm with subtle allusions to the design character of the Amsterdam School and the basalt stones of the Dutch dikes, the newly designed Aspire Executive Lounge offers an oasis of well-being 178 travelers. A botanical room tucked away in the back of the lounge, offers a tranquil retreat amidst the hustle and bustle of Schiphol Airport. For business travelers, Aspire Executive Lounges has expanded the workspace options, ensuring there is ample space to catch up on work while on the move. Solo travelers will appreciate the dedicated single seats, providing privacy and comfort throughout their journey. With an emphasis on sustainability, the new lounge also features repurposed furniture from the previous space, showcasing Swissport's commitment to sustainability.

With over 30 years of experience, Aspire Executive Lounges is Europe's largest brand in the airport lounges sector. In 2023, Swissport welcomed more than five million customers worldwide at over 69 lounges in 20 countries. The airport hospitality brand recently opened new lounges at Toronto City Airport in Canada, and Helsinki-Vantaa Airport in Finland. Aspire Executive Lounges recently created a new lounge concept in partnership with the airline alliance oneworld. The first oneworld branded lounge was launched at Incheon Airport in Seoul, Korea, in December 2023. Aspire Executive Lounges is owned by Swissport International AG, the global leader in aviation services, serving airlines at 286 airports in 44 countries across 6 continents.

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"When our airline customers prioritize their core product, they seek dependable outsourcing partners, also for airport lounges. Our hospitality services are tailored to meet the dynamic needs of airports, airlines, and alliances," says Dirk Goovaerts, CEO CEMEA of Swissport International AG. "We're honored to be chosen as **oneworld's** partner for their airport lounges in Amsterdam and Incheon."

In 2023, Swissport International AG provided best-in-class airport ground services for some 232 million airline passengers (2022: 186 million) and handled roughly 4.7 million tons of air freight (2022: 4.8 million) at 115 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of December 2023, the world's leader in airport ground services and air cargo handling, with currently around 60,000 employees, was active at 286 airports in 44 countries on six continents.

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