

SWISSPORT SAFETY POLICY STATEMENT

SAFETY IS INTEGRAL TO OUR CORE VALUES

At Swissport, excellence in safety is integral to our core values. As the President and Chief Executive Officer of the global leader in aviation services, I am fully committed to ensuring that Swissport not only meets the highest standards of quality, safety, security and environmental care, but also sets the industry benchmark.

I will ensure that our business and our operations are appropriately resourced, and our people are supported to deliver safe and compliant services while never compromising our commitment to operational excellence and creating value for our customers, our people, our partners, other stakeholders and our shareholders.

QUALITY, HEALTH, SAFETY, SECURITY, ENVIRONMENT

At Swissport, the safety of our people and our partners stand above all else. We do not compromise on safety. Our safety commitments and red rules are the fundamental principles shaping our corporate safety culture. It is **everyone's** responsibility to operate safely at all times and to look out for others.

We encourage open reporting of all incidents and near misses, supported by a just culture, and we empower our people to stop an activity when they encounter inappropriate behavior, or unsafe working conditions. At Swissport, we will not tolerate any act of unlawful interference, criminal activity, or willful damage.

Our management system conforms to international regulations and standards including ISO, IATA and ICAO and is supported by a comprehensive compliance monitoring program. We strive to consistently deliver efficient and compliant services across our network, and we encourage everyone to speak up, participate, listen respectfully to colleagues and to ensure a high level of awareness of our safety culture.

At Swissport, we are committed to continuously further improve our quality, health, safety, security and environmental management systems, ensuring we meet our company goals and customer requirement by delivering tailored services in a safe, secure, reliable and consistent manner.

We are committed to protecting the environment and continuously reducing Swissport's ecological impact. We strive to reduce waste and cut down on the greenhouse gas emissions of our business. We achieve our goals through an efficient use of energy and through efficient operations. Our investments in a modern and environmentally friendly fleet of ground support vehicles – mostly electric – are a key enabler.

We drive the right leadership behaviors and lead by example, showing that we care and do the right things for our own people and others, as well as our tools and equipment and that of other parties. We go the extra mile in always ensuring that everyone has the training, skills and tools to carry out their tasks safely. And finally, we know we can only win as a team. That's why we promote a true team mentality.

A handwritten signature in black ink, appearing to read "W. Brady".

Warwick Brady
President & CEO