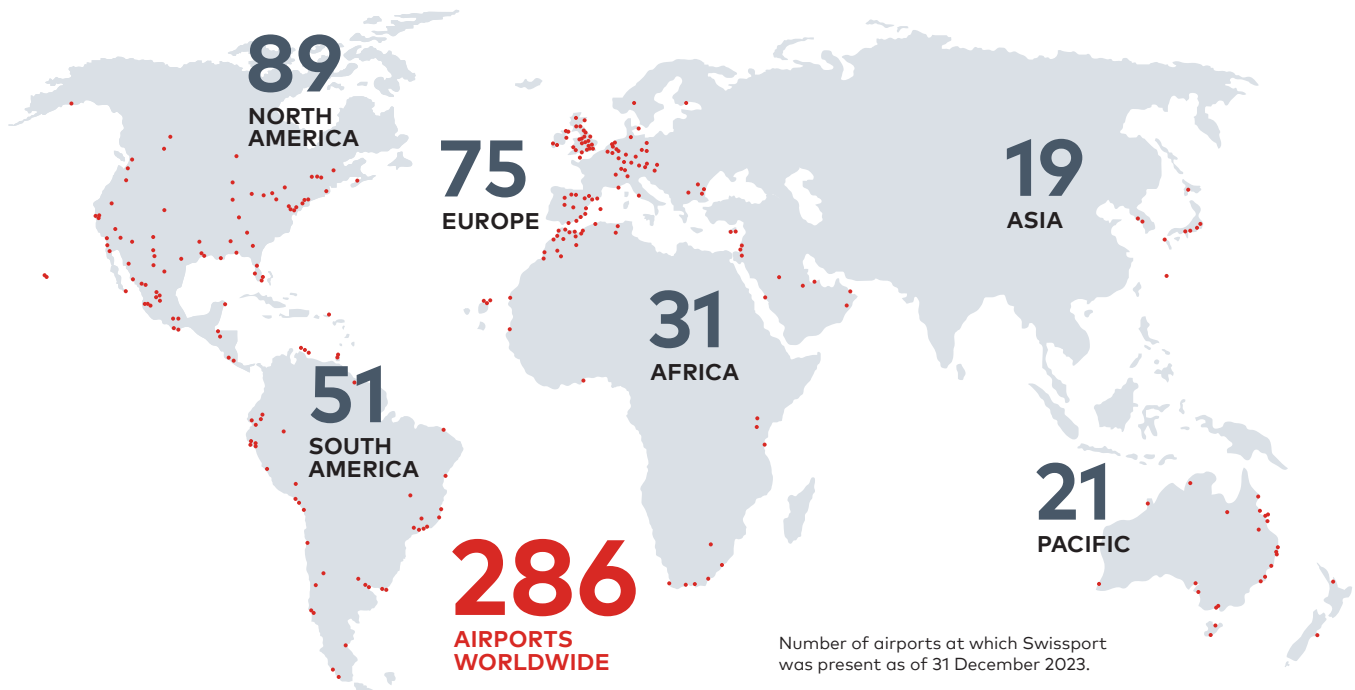


# SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

## OUR GLOBAL PRESENCE



## OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

### AIRPORT GROUND SERVICES

#### Passenger Services

- Check-in and gate
- Passenger mobility
- Security services
- Lost & found
- Lounge hospitality
- Executive aviation

#### Ramp Handling

- Baggage services
- Turnaround coordination
- Moving of aircraft
- De-icing
- Fueling
- Central load control
- Aircraft cleaning

### AIR CARGO HANDLING

#### Services

- General and special cargo handling
- Temperature-controlled handling such as pharmaceuticals
- Hub handling
- Express services
- Forwarder handling

All our actions have a clear purpose. **We make it happen. From landing to take-off.**

We contribute to steady operations of our airline customers and help them deliver a positive experience to their passengers.

## 2023 KEY FACTS



<sup>1</sup> As of 31 December 2023

<sup>2</sup> 2023 Figures

## 2023 OPERATING PERFORMANCE

Supported by the strong recovery of global aviation, Swissport can look back on a successful 2023. The group's cargo segment handled 4.7 million metric tons in 2023, slightly lower compared to the previous year (2022: 4.8 million) but

still above 2019 pre-crisis volumes. During the same period, the company's ground handling business served more than 232 million passengers (2022: 186 million) and handled over 3.9 million flights (2022: 3.3 million).

**AIRCRAFT TURNED**  
**1.9 m**  
2022: 1.7 million

**CARGO TONS**  
**4.7 m**  
2022: 4.8 million




## DID YOU KNOW<sup>2</sup>

- Swissport's total warehouse area globally equals **68 soccer fields**.
- Swissport performs **one aircraft turn every 16 seconds**.
- Swissport serves about **7 airline passengers per second worldwide**.

## OUR ACHIEVEMENTS

- International Ground Handler of the Year 2023** award issued by STAT Trade Times
- Sustainable Handling Operator of the Year 2022** award issued by Freightweek
- Top Digital Transformation 2022** award issued by Statista
- Air Cargo Handling Agent of the Year 2021** award issued by Air Cargo Week
- IATA Innovator Award 2019** at IATA Ground Handling Conference
- IATA recognition** for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017

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