

MEDIA RELEASE

SWISSPORT ADDS PALMA DE MALLORCA TO IT'S NETWORK

Swissport initiates operations at Palma de Mallorca (PMI), Spain's third-largest airport and a key European tourist destination. With a workforce totaling 300 and an eco-friendly fleet with 64.9 percent electrically powered vehicles, Swissport is a significant employer and contribute to sustainable air traffic in Mallorca.

Since March 12, Swissport serves airlines at Palma de Mallorca (PMI), the third largest airport in Spain and a major European tourist destination. Swissport has deployed a team of 300 qualified passenger service agents and ramp handling professionals to handle some 220 flights a week during the travel peak over Easter. Initially the company serves airlines such as Condor, Sunclass, Albastar, Marabu, Aegean and People's Airlines.

"Palma de Mallorca is a major Spanish travel destination and one of the largest leisure hubs in Europe," says Jorge García, Managing Director of Swissport Spain. "At Swissport, we are excited to be part of the airport's future growth story and our dedicated team of professionals in Mallorca is proud to contribute to a seamless travel experience for local residents and visitors from across Europe and beyond."

Palma de Mallorca was the only European airport to exceed pre-pandemic traffic levels in 2022. More than 31 million travelers passed through the airport in 2023 (an increase of 8.9 percent over 2022 and 24 percent over pre-pandemic levels). The main European source markets include Germany, the UK and Scandinavian countries.

In line with Swissport's global pledge to achieve net-zero emissions globally by 2050, Swissport Spain is committed to reaching carbon-neutrality in the same time frame. The commitment involves the decarbonization of Swissport's operations and its supply chain and is in line with the goal of the international community under the Paris Agreement to limit global warming to 1.5°C above pre-industrial levels. Swissport in Mallorca plans to increase the share of electrically powered equipment to 90 percent until 2028.

"We embrace our new venture in Palma de Mallorca fully committed to providing outstanding service and to being a reliable partner for airlines, airports and further stakeholders," says Dirk Goovaerts, Swissport CEO for the CEMEA region and Global Cargo Chair. "Leveraging our industry-leading expertise, we want to contribute to enhancing the performance of the airport and to solidifying its position as a key tourist gateway in Europe."

Swissport's expansion to Mallorca complements its strong foothold in the Spanish air cargo logistics sector, where the company operates five air cargo centers in Barcelona, Madrid, Malaga, Valencia, and Zaragoza.

In 2023, Swissport International AG provided best-in-class airport ground services for some 232 million airline passengers (2022: 186 million) and handled roughly 4.7 million tons of air freight (2022: 4.8 million) at 115 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of December 2023, the world's leader in airport ground services and air cargo handling, with currently around 60,000 employees, was active at 286 airports in 44 countries on six continents.

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