



# TERMINAL HANDLING CHARGES

SWISSPORT CARGO SERVICES

**THE NETHERLANDS B.V.**

**EFFECTIVE FROM 1<sup>ST</sup> JULY 2023**

#### **Building T7**

Maraboeweg 1, 1118 EA  
Schiphol

#### **Building T9**

Anchoragelaan 36, 1118 LD  
Schiphol

#### **Building T11**

Anchoragelaan 30, 1118 LD  
Schiphol

# IMPORT SERVICES

## 1.1 IMPORT WAREHOUSE FACILITY CHARGES

| #    | DESCRIPTION   | UNIT         | PRICE € | MIN                 |
|------|---|--------------|---------|---------------------|
| 1.10 | Import Warehouse facility charges                                 | Per KG       | 0.146   | 32.00<br>(per part) |
| 1.11 | LD3   | Per ULD      | 82.00   |                     |
| 1.12 | DQF/FQF or similar size   | Per ULD      | 107.00  |                     |
| 1.13 | 10ft  | Per ULD      | 154.00  |                     |
| 1.14 | 16ft or 20ft  | Per ULD      | 294.00  |                     |
| 1.15 | Import warehouse facility charge (NON-ACN agents and/or Cash/PIN) | Per KG       | 0.146   | 107.00              |
| 1.16 | Operational Safety and Continuity Surcharge                       | Per shipment | 25.00   |                     |

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## 1.2 IMPORT EXPRESS HANDLING CHARGES Fee in addition to the warehouse facility charges

| #    | DESCRIPTION                          | UNIT   | PRICE € | MIN |
|------|--------------------------------------|--------|---------|-----|
| 1.20 | Express shipments till 1500 kg loose | Fixed  | 122.00  |     |
| 1.21 | Shipments exceeding 1500 kg          | Per kg | 0.090   |     |

Urgent shipments can be collected 3 hours after arrival of a passenger flight and 5 hours after arrival of a freighter flight. Urgent shipments must be requested by email to the applicable operational addresses of the handling terminal as per contact details of the last page of this document at least 6 hours prior to scheduled time of arrival. If due to operational reasons this cannot be accomplished, Swissport Cargo Services has the right to refuse the request of express handling.

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## 1.3 IMPORT ADDITIONAL CHARGES

| #    | DESCRIPTION  | UNIT         | PRICE €         | MIN   |
|------|--|--------------|-----------------|-------|
| 1.30 | Bank shipments (Will only apply when requested by SCS)         | Per AWB      | 69.00           |       |
| 1.31 | VAH (Voor Aanmelding Halen PGTS) (Pre-announcement collection) | Per AWB      | 20.00           |       |
| 1.32 | Human remains  | Per AWB      | 211.00          |       |
| 1.33 | Charges collect fee (Delivery only when payment is received)   | Per AWB      | 5% of amount CC | 69.00 |
| 1.34 | Re-weighing shipment   | Per occasion | 69.00           |       |
| 1.35 | Envirotainer under power (24hrs or part-off)                   | Per unit     | 96.00           |       |
| 1.36 | Envirotainer check (if applicable on request)                  | Per check    | 73.00           |       |

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## 1.4 IMPORT / TRANSIT STORAGE CHARGES

| #    | DESCRIPTION   | UNIT           | PRICE € | MIN    |
|------|---|----------------|---------|--------|
| 1.40 | Storage* (after arrival notification, 18hrs free storage)**   | Per vol kg/day | 0.121   | 63.00  |
| 1.41 | Storage (after 2 days)  | Per vol kg/day | 0.190   |        |
| 1.42 | VUN*** storage per day (no free storage, after arrival notification)                                  | Per vol kg/day | 0.292   | 114.00 |
| 1.43 | Cool storage minimum (no free storage, after arrival notification)                                    | Per vol kg/day | 0.176   | 78.00  |
| 1.44 | Dangerous goods**** storage (no free storage, after arrival notification incl. ELI, ELM, EBM and EBI) | Per vol kg/day | 0.176   | 78.00  |
| 1.45 | Pharma storage ambient (no free storage, after arrival notification)                                  | Per vol kg/day | 0.176   | 78.00  |
| 1.46 | VAL shipments - embargoed   |                |         |        |
| 1.47 | Storage Import Transit, 36hrs free storage after check-in (applies to carriers only)                  | Per vol kg/day | 0.121   | 63.00  |
| 1.48 | Radioactive shipments   | Per vol kg/day | 0.257   | 113.00 |

\* Shipment stopped by Authorities: Import storage charges apply after 18hrs. Please request approval at appropriate Authorities for storage shipment(s) at own facility until formally/officially released. Milkrun storage, same condition applies as above, but after 48hrs

\*\* A free storage of 18 hours applies to all general cargo shipments, from the moment receiving the Notification Off Arrival to Delivery status. Delivery is the moment of physically hand over Cargo to driver. Storage and warehouse charges also apply to part shipments, each part will be charged individually. All import related fees will be invoiced to the consignee agent mentioned on the MAWB.

\*\*\* Shipments are VUN when of one the following points applies:

- a. Mentioned on AWB
- b. Mentioned in electronic messages
- c. On request of airline

\*\*\*\* The definition of dangerous goods is: all items mentioned in the IATA DGR with either a UN or ID number. Dangerous goods class 1 and class 6.2 must be collected within 6 hours. After 6 hours, the goods will be transferred to another location to be stored. The cost of the transfer AND storage will be charged at cost plus an accounting surcharge of 10% (including ELI/ELM, EBM and EBI). VOL: storage to be charged based on master air waybill "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.

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# EXPORT SERVICES

## 2.1 EXPORT WAREHOUSE FACILITY CHARGES

| #    | DESCRIPTION  | UNIT    | PRICE € | MIN   |
|------|--|---------|---------|-------|
| 2.10 | Export acceptance fee  | Per AWB | 7.60    |       |
| 2.11 | Export acceptance fee NON-ACN                                    | Per AWB | 278.00  |       |
| 2.12 | Re-collection of Export shipments                                | Per KG  | 0.140   | 98.00 |
| 2.13 | VAB (Voor Aanmelding Brengen PGTS) (Pre-announcement collection) | Per AWB | 20.00   |       |

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## 2.2 EXPORT / TRANSIT STORAGE CHARGES

| #    | DESCRIPTION  | UNIT           | PRICE €   | MIN    |
|------|--|----------------|-----------|--------|
| 2.20 | Storage Charges (General Cargo) (72 hrs free storage)* | Per vol kg/day | 0.121     | 63.00  |
| 2.21 | VAL shipments - embargoed                              |                | embargoed |        |
| 2.22 | Cool storage (24 hrs free storage)                     | Per vol kg/day | 0.176     | 78.00  |
| 2.23 | Pharma storage ambient (24 hrs free storage)           | Per vol kg/day | 0.176     | 78.00  |
| 2.24 | Dangerous goods storage (24 hrs free storage)          | Per vol kg/day | 0.176     | 78.00  |
| 2.25 | VUN** storage per day (24 hrs free storage)            | Per vol kg/day | 0.292     | 114.00 |

\* Applicable when actual delivery and actual departed flight is exceeding 72 hrs.

\*\* Shipments are VUN when of one of the following points applies:

- Mentioned on AWB
- Mentioned in electronic messages
- On request of airline

VOL: storage to be charged based on master air waybill "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.

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## 2.3 EXPORT 'NOT READY FOR CARRIAGE' CHARGES

| #    | DESCRIPTION                     | UNIT  | PRICE € | MIN |
|------|---------------------------------|-------|---------|-----|
| 2.30 | Not Ready for Carriage A, B & F | Fixed | 62.00   |     |
| 2.31 | Not Ready for Carriage C, D & E | Fixed | 263.00  |     |

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## 2.4 SPECIAL CARGO CHARGES

| #    | DESCRIPTION   | UNIT     | PRICE € | MIN |
|------|---|----------|---------|-----|
| 2.40 | Human remains (excluding transport to mortuary)   | Per AWB  | 253.00  |     |
| 2.41 | Live animal check   | Per AWB  | 86.00   |     |
| 2.42 | Dangerous goods acceptance check (all categories)<br>>Note: in case fail, NRFC reason D on top will apply                       | Per AWB  | 63.00   |     |
| 2.43 | Pharma/Temperature controlled acceptance check<br>>Note: in case fail, NRFC reason D on top will apply                          | Per AWB  | 63.00   |     |
| 2.44 | Re-check charge all special commodities (including reason) Note: re-check fee for export is always combined with NRFC reason D. | Per AWB  | 343.00  |     |
|      | First 3 lines included, thereafter additional charge will apply.  | Per Line | 9.00    |     |

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## 2.5 EXPORT ADDITIONAL CHARGES

| #    | DESCRIPTION                            | UNIT      | PRICE € | MIN |
|------|--|-----------|---------|-----|
| 2.50 | Envirotainer under power (per 24 hrs.) | Per unit  | 96.00   |     |
| 2.51 | Envirotainer check (if applicable)     | Per check | 73.00   |     |

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# OTHER SERVICES

## 3.1 DOCUMENT CHARGES

| #    | DESCRIPTION  | UNIT         | PRICE € | MIN |
|------|--|--------------|---------|-----|
| 3.10 | Issue T1 document  | Per document | 120.00  |     |
| 3.11 | Issue CMR document   | Per document | 60.00   |     |
| 3.12 | Issue ADR or IMO document  | Per document | 69.00   |     |
| 3.13 | Copy of invoice and/or all other documentation (e.g damage -, temp report) | Per document | 43.00   |     |

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## 3.2 OTHER CHARGES

| #    | DESCRIPTION   | UNIT  | PRICE € | MIN |
|------|---|-------|---------|-----|
| 3.21 | Airside transport (max. 5 dollies or 6 belly carts) | Fixed | 216.00  |     |
| 3.22 | Stack preparation (max. 20 units)                   | Fixed | 136.00  |     |
| 3.23 | Loading / unloading per container or full stack     | Fixed | 18.00   |     |
| 3.24 | Digital photo ('s) per occasion (MAX. 6 pics)       | Fixed | 77.00   |     |
| 3.25 | Replacement of AWB box key                          | Fixed | 132.00  |     |
| 3.26 | Empty ULD storage, per unit per 24 hours            | Fixed | 8.50    |     |

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## 3.3 MATERIAL CHARGES

| #     | DESCRIPTION                          | UNIT      | PRICE € | MIN   |
|-------|--------------------------------------|-----------|---------|-------|
| 3.30  | Replenishment of Dry ice             | Per kg    | 10.50   | 69.00 |
| 3.31  | Shrink wrapping of ULD               | Per ULD   | 46.00   |       |
| 3.32  | Extra plastic cover                  | Per ULD   | 29.00   |       |
| 3.33  | Removing of plastic cover from BUP's | Per ULD   | 13.50   |       |
| 3.34  | Wooden skid (120 x 80 cm)            | Per piece | 16.00   |       |
| 3.35a | Plank 1M                             | Per piece | 8.00    |       |
| 3.35b | Plank 2M                             | Per piece | 13.00   |       |
| 3.35c | Plank 3M                             | Per piece | 15.50   |       |
| 3.36a | Beam 2M                              | Per piece | 21.00   |       |
| 3.36b | Beam 3M                              | Per piece | 26.00   |       |
| 3.37  | Soft board (244 x 122 x 1.0 cm)      | Per piece | 26.00   |       |

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### 3.4 VARIOUS CHARGES

| #    | DESCRIPTION   | UNIT         | PRICE €       | MIN |
|------|---|--------------|---------------|-----|
| 3.40 | Repack shipments (excluding re-pack costs)              | Per AWB      | At cost + 18% |     |
| 3.41 | Re-shaping of BUP including netting                     | Per BUP      | 99.00         |     |
| 3.42 | Swissport escort fee at ramp (for supervision purposes) | Per occasion | 388.00        |     |
| 3.43 | Bank guarantee for import box at Swissport              | Per occasion | 3345.00       |     |

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### 3.5 SECURITY CHARGES

Export cargo delivered unsecured will be subject to NRFC on top of security charges printed below

| #    | DESCRIPTION  | UNIT         | PRICE €       | MIN    |
|------|--|--------------|---------------|--------|
| 3.50 | Security screening of shipment (per shipment/AWB)              | Per KG       | 0.087         | 103.00 |
| 3.51 | In case of X-ray, transport charges to third party will apply. | Per shipment | At cost + 18% |        |
| 3.52 | Security guard per hour/per person (minimum 2hrs)              | Per hour     | 114.00        |        |
| 3.53 | Review CCTV footages upon request of the customer*             | Per ½ hour   | 60.00         |        |

\*Customers may request Swissport Cargo Services to review CCTV images in order to obtain secondary information (relevant paperwork shall constitute primary evidence) in regard to claims or damages. Upon receiving such request Swissport Cargo Services will view such images and advise the requesting customer of its findings. The contents of such advice shall always be subjected to Swissport International Ltd. Corporate legal and governance considerations. In case where Swissport Cargo Services is clearly to be held responsible for mishandling, the cost for viewing the CCTV images shall not be invoiced to the carrier. Swissport Cargo Services reserves the right to evaluate the maximum price of screening based on each shipment. i.e. If a shipment is requested to be scanned that requires more than average workload, the price can be amended.

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### 3.6 EQUIPMENT & PERSONNEL CHARGES

| #    | DESCRIPTION  | UNIT         | PRICE €       | MIN    |
|------|--|--------------|---------------|--------|
| 3.60 | 2.5 tons forklift incl. drive                              | Per ½ hour   | 129.00        |        |
| 3.61 | 5 tons forklift incl. driver                               | Per ½ hour   | 252.00        |        |
| 3.62 | 8 tons forklift incl. driver                               | Per ½ hour   | 379.00        |        |
| 3.63 | 16 tons forklift incl. driver                              | Per ½ hour   | 553.00        |        |
| 3.64 | Tele crane (Minimum 4 hours) (Minimum notice period 24hrs) | Per hour     | At cost + 18% |        |
| 3.65 | Hydraulic pump vehicle                                     | Per ½ hour   | 31.00         |        |
| 3.66 | Personnel charges  | Per ½ hour   | 61.00         | 144.00 |
| 3.67 | Cool truck rental (minimum 24hrs, subject availability)    | Per 24 hours | At cost + 18% |        |

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### 3.7 CUSTOMS

| #    | DESCRIPTION   | UNIT       | PRICE €       | MIN    |
|------|---|------------|---------------|--------|
| 3.70 | Customs file handling administration fee (excluding penalties and taxes)                                  | Per file   | 159.00        |        |
| 3.71 | Destruction charges (excluding discharge via destruction, external costs, penalties, VAT and custom fees) | Per kg     | 0.190         | 281.00 |
| 3.72 | Customs clearance   | Per AWB    | At cost + 18% |        |
| 3.73 | Personnel cost (Licences, permit etc.)  | Per ½ hour | 69.00         |        |

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#### 4.1 RAMP EQUIPMENT

| #    | DESCRIPTION                | UNIT         | PRICE € | MIN |
|------|----------------------------|--------------|---------|-----|
| 4.10 | Water service              | Per occasion | 205.00  |     |
| 4.11 | Toilet service             | Per occasion | 205.00  |     |
| 4.12 | Air Start Unit (ASU)       | Per occasion | 477.00  |     |
| 4.13 | Ground Power Unit (GPU)    | Per hour     | 281.00  |     |
| 4.14 | Crew stairs                | Per hour     | 118.00  |     |
| 4.15 | Pallet mover               | Per hour     | 240.00  |     |
| 4.16 | Mulag tug                  | Per hour     | 198.00  |     |
| 4.17 | Lower deck loader          | Per hour     | 357.00  |     |
| 4.18 | Main deck loader           | Per hour     | 553.00  |     |
| 4.19 | Conveyor belt              | Per hour     | 205.00  |     |
| 4.20 | LD3 container dolly        | Per hour     | 95.00   |     |
| 4.21 | 10-foot dolly              | Per hour     | 160.00  |     |
| 4.22 | 20-foot dolly              | Per hour     | 281.00  |     |
| 4.23 | Pushback including headset | Per occasion | 477.00  |     |
| 4.24 | Airconditioning unit       | Per hour     | 439.00  |     |
| 4.25 | Heating unit               | Per hour     | 439.00  |     |
| 4.26 | Tail stand B747            | Per occasion | 243.00  |     |

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# PAYMENT TERMS

By accepting any shipment handled Swissport Cargo Services The Netherlands B.V. through T7, T9 and T11 as from the 1st of January of each calendar year, the receiving agent (forwarder) automatically agrees and accepts this handling tariff. In case a dispute arises on Export Storages Charges, which are correctly debited, the amount printed will apply. If said charges are not in line with your expectations subject to Export

Storage Charges, a dialogue with carrier should be set up and reach an agreement.

The tariff list can be provided on request and is published at [www.swissport.com](http://www.swissport.com) by selecting the Netherlands/Cargo.

Swissport Cargo Services The Netherlands BV reserves the right to change above pricing during the calendar year, if the circumstances so merit.

# CONTACTS

## Warehouse Department T7

Available 24/7

T: +31 (0)20 – 316 3720

[AMSCS.2ndlineAMS@swissport.com](mailto:AMSCS.2ndlineAMS@swissport.com)

SITA: SPLSP8X

## Warehouse Department T9

Available 24/7

T: +31 (0)20 – 405 9725

[AMS.T9DutyManagers@swissport.com](mailto:AMS.T9DutyManagers@swissport.com)

SITA: SPLSP8X

## Warehouse Department T11

Available 24/7

T: +31 (0)20 – 316 3700

[AMS.DutyManagers@swissport.com](mailto:AMS.DutyManagers@swissport.com)

SITA: SPLSP8X

## Cargo Office Department T7

Available 24/7

T: +31 (0)20 – 316 3720

[AMSCS.2ndlineAMS@swissport.com](mailto:AMSCS.2ndlineAMS@swissport.com)

SITA: SPLSP8X

## Cargo Office Department T9

Available 24/7

T: +31 (0)20 – 405 9725

[AMS.T9Cargooffice@swissport.com](mailto:AMS.T9Cargooffice@swissport.com)

SITA: SPLSP8X

## Cargo Office Department T11

Available 24/7

T: +31 (0)20 – 316 3700

[AMS.T11Cargooffice@swissport.com](mailto:AMS.T11Cargooffice@swissport.com)

SITA: SPLSP8X

## Tracing Department T7

Available 24/7

T: +31 (0)20 – 316 3720

[AMSCS.2ndlineAMS@swissport.com](mailto:AMSCS.2ndlineAMS@swissport.com)

SITA: SPLSP8X

## Tracing Department T9

Available mon-fri 0600-1500

T: +31 (0)20 – 405 9725

[AMS.T9tracing@swissport.com](mailto:AMS.T9tracing@swissport.com)

SITA: SPLSP8X

## Tracing Department T11

Available mon-fri 0600-1500

T: +31 (0)20 – 316 3709

[AMS.T11tracing@swissport.com](mailto:AMS.T11tracing@swissport.com)

SITA: SPLSP8X

## Customs Department

Available mon-fri 0900-1700

T: +31 (0)20 – 316 3718

[AMS.Customs@swissport.com](mailto:AMS.Customs@swissport.com)

SITA: SPLSP8X

## Special Cargo Unit T9

Available 24/7

T: +31 (0)20 – 405 9717

[AMS.T9DGTeam@swissport.com](mailto:AMS.T9DGTeam@swissport.com)

SITA: SPLSP8X

## Special Cargo Unit T11

Available 24/7

T: +31 (0)20 – 316 3708

[AMS.T11DGTeam@swissport.com](mailto:AMS.T11DGTeam@swissport.com)

SITA: SPLSP8X

## Finance Department

[AMS.Finance@swissport.com](mailto:AMS.Finance@swissport.com)

# OTHER

On all services provided by Swissport Cargo Services The Netherlands BV, the "Handling Charges" tariff will be applicable as from the 1st of January of each calendar year. The next revision will be as of 1st of July. The handling charges are applicable for building T7, T9 and T11 located at Maraboweg 1, 1118 EA Schiphol and Anchoragelaan 36 and 30, 1118 LD, Schiphol.

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