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MEDIA RELEASE

SWISSPORT ROLLS OUT NEW CARGO APP

Swissport is equipping its cargo workers with a brand-new mobile application and new handheld devices. The cargo app will further digitize the air cargo warehousing process and offers real-time visibility on cargo shipments. Already operational in the first five Swissport warehouses, the app will be rolled out in 76 more locations by the end of 2022.

Swissport is introducing a new mobile cargo application to further streamline and digitize its air cargo business. The Cargospot cargo app, developed by CHAMP Cargosystems, allows Swissport to record every step of the warehousing process, such as for example acceptance, build-up, check-in of goods and delivery. With these process steps in future supported with real-time visibility, customers can keep track of their shipment status according to Cargo iQ standards.

The cargo app will enable Swissport workers to monitor and steer the warehousing process with real-time visibility, in a user-friendly and highly efficient way and offers advanced data-insights into air cargo flows. Cargo will be traceable through timestamps with exact locations, further improving the security of the supply chain. The app also features built-in safety mechanisms, which create an additional barrier to make sure incompatible shipments, such as specific dangerous goods, remain separated at all times. As staff monitors and registers the flow of air cargo, several manual processes can be eliminated, and the administration is simplified. The advantages of the new application are offered to airlines using Swissport's Cargo Management System.

"Our new cargo app enables us to take the digitization of our air cargo business to the next level." says Hendrik Leyssens, VP Global Operations Cargo. "The improved visibility of every individual shipment will benefit airlines, forwarders and our own workers alike. Beyond that, this new way of working delivers a wealth of data, clearing the way for further optimization and streamlining the cargo flow at Swissport warehouses."

The mobile cargo application has already been rolled out at Swissport's cargo operations in Helsinki, Basel, Hamburg, Manchester and Frankfurt. Next, the app will be introduced at locations across Africa, the US, the UK, and in Ireland, Spain, Belgium and the Netherlands. The implementation is set to reach 76 facilities in Swissport's cargo network by the end of 2022.

In 2020, Swissport International AG provided best-in-class airport ground services for some 82 million airline passengers (pre-Covid 2019: 265 million) and handled roughly 4.1 million tons of air freight (2019: 4.6 million) at over 100 cargo warehouses worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. The world's leader in airport ground services and air cargo handling, with currently around 45,000 employees, was active at 269 airports in 47 countries on six continents at the end of 2020.

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