

MEDIA RELEASE

SWISSPORT REPORTS RECORD CARGO DEMAND / GROUND SERVICES CONTINUES TO RECOVER / 17,000 NEW JOBS

Bolstered by strong demand for cargo logistics, Swissport International AG can look back on a successful 2021. The group's cargo segment handled a record 5.1 million metric tons (2019, pre-COVID: 4.6 million). The ground services division handled just over two million flights (2019: 4.1 million) and served some 97 million passengers.

Despite the challenges posed by the COVID-19 pandemic and the air travel restrictions that characterized much of 2021, Swissport can look back on a successful business year, thanks primarily to its cargo unit. In 2021, goods totaling 5.1 million metric tons (2019: 4.6 million tons) passed through more than 100 air cargo centers. This is an all-time high and represents an increase of some 10% over the 2019 pre-crisis levels. While the company's larger airport ground services business is still severely affected by the global travel restrictions, Swissport continues to recover here as well. With almost 97 million passengers (2019: 265 million) served and just over two million flights handled (2019: 4.1 million), volumes are still down, but the number of flights handled is up 21% on 2020.

"With its world leading air cargo logistics, Swissport has been contributing to the protection of global supply chains throughout the pandemic," says Warwick Brady, President & CEO of Swissport International AG. "I am immensely proud that our teams around the globe – in an extremely challenging environment – have collectively delivered a very respectable result. It demonstrates the resilience and reliability of our company as an airline partner. We have intensified our customer engagement in recent months and continue to bring in new business and grow existing accounts. For 2022, we expect an accelerated recovery of global air traffic, latest by the start of the summer holidays in the northern hemisphere. This will also boost demand for airport ground services."

With the anticipated easing of pandemic restrictions in many countries, Swissport expects travel demand to rebound in the coming months, latest by the start of the summer holidays. The company has launched a large-scale recruitment initiative to get ready to support over 850 airline customers in ramping-up their operations. Swissport will create some 17,000 new jobs worldwide. These are primarily frontline roles in passenger services (check-in, gate) and ramp handling (movement of aircraft/towing, baggage handling).

In 2021, Swissport International AG provided best-in-class airport ground services for some 97 million airline passengers (pre-COVID 2019: 265 million) and handled roughly 5.1 million tons of air freight (2019: 4.6 million) at over 100 air cargo centers worldwide. Several of its cargo centers have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. The world leader in airport ground services and air cargo handling, with currently around 45,000 employees, was active at 285 airports in 45 countries on six continents at the end of 2021.

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