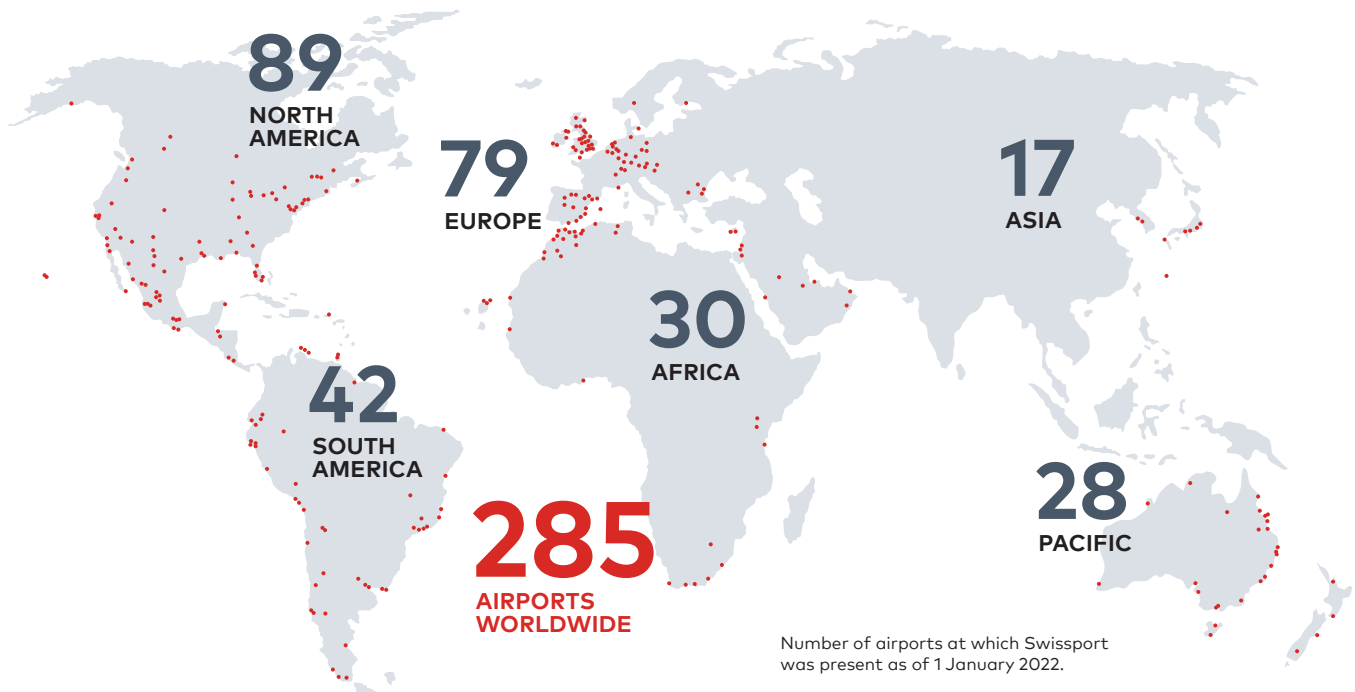


SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

OUR GLOBAL PRESENCE



OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

AIRPORT GROUND SERVICES

Passenger Services

- Check-in & Gate
- Passenger Mobility
- Lounge Hospitality
- Executive Aviation
- Security Services
- Lost & Found

Ramp Handling

- Baggage Services
- De-Icing
- Fueling
- Moving of Aircraft
- Aircraft Cleaning

AIR CARGO HANDLING

Services

- General & Special Cargo Handling
- Temperature-Controlled Handling (such as pharmaceuticals)
- Hub Handling
- Express Services
- Forwarder Handling

IT IS OUR VISION TO BECOME THE AVIATION INDUSTRY'S MOST TRUSTED SINGLE-SOURCE GROUND SERVICE AND CARGO HANDLING PROVIDER.

2021 KEY FACTS



¹ As of 1 January 2022

2021 OPERATING PERFORMANCE

Swissport can look back on a successful 2021. The group's cargo segment handled a record 5.1 million metric tons (2019: 4.6 million tons) at more than 100 air cargo centers. This was an all-time high and represented an increase of some 10 % over

the 2019 pre-crisis levels. With almost 97 million passengers (2019: 265 million) served and just over two million flights handled (2019: 4.1 million), volumes in 2021 were still down, but the number of flights handled went up 21 % compared to 2020.

AIRCRAFT TURNED

1.0 m

2019, pre-COVID: 2.1 million

CARGO TONS







5.1 m

2019, pre-COVID: 4.6 million

DID YOU KNOW²

-  Swissport's total warehouse area globally equals **79 soccer fields**.
-  Swissport performs **one aircraft turn every 31 seconds**.
-  Swissport serves about **3 airline passengers per second worldwide**.

OUR ACHIEVEMENTS

-  **Air Cargo Handling Agent of the Year 2021** award issued by Air Cargo Week
-  **IATA Innovator Award 2019** at IATA Ground Handling Conference
-  **16 Swissport Pharma Centers**, certified by IATA's CEIV, MHRA or others (January 2022)
-  **International Cargo Handler of the Year Africa 2019** (and 2016, 2015, 2013, 2011)
-  **IATA recognition** for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017
-  **Randstad Award "Best Employer in Switzerland" 2019** (and 2018)

² 2021 Figures

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