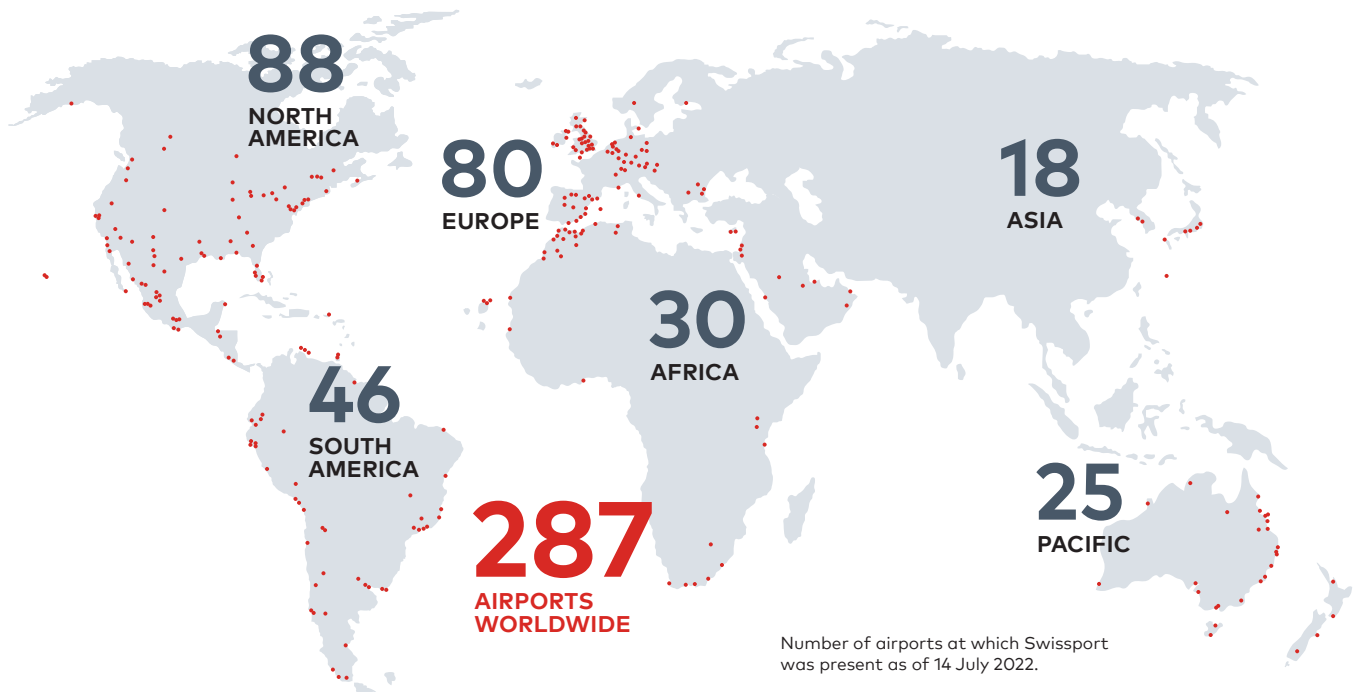


# SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

## OUR GLOBAL PRESENCE



## OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

### AIRPORT GROUND SERVICES

#### Passenger Services

- Check-in & Gate
- Passenger Mobility
- Lounge Hospitality
- Executive Aviation
- Security Services
- Lost & Found

#### Ramp Handling

- Baggage Services
- De-Icing
- Fueling
- Moving of Aircraft
- Aircraft Cleaning

### AIR CARGO HANDLING

#### Services

- General & Special Cargo Handling
- Temperature-Controlled Handling (such as pharmaceuticals)
- Hub Handling
- Express Services
- Forwarder Handling

IT IS OUR VISION TO BECOME THE AVIATION INDUSTRY'S MOST TRUSTED SINGLE-SOURCE GROUND SERVICE AND CARGO HANDLING PROVIDER.

## 2021 KEY FACTS



<sup>1</sup> As of 14 July 2022

<sup>2</sup> 2021 Figures

## 2021 OPERATING PERFORMANCE

Swissport can look back on a successful 2021. The group's cargo segment handled a record 5.1 million metric tons (2019: 4.6 million tons) at more than 100 air cargo centers. This was an all-time high and represented an increase of some 10% over

the 2019 pre-crisis levels. With almost 97 million passengers (2019: 265 million) served and just over two million flights handled (2019: 4.1 million), volumes in 2021 were still down, but the number of flights handled went up 21% compared to 2020.

### AIRCRAFT TURNED

**1.0 m**

2019, pre-COVID: 2.1 million

### CARGO TONS

**5.1 m**

2019, pre-COVID: 4.6 million

## DID YOU KNOW<sup>2</sup>

-  Swissport's total warehouse area globally equals **79 soccer fields**.
-  Swissport performs **one aircraft turn every 31 seconds**.
-  Swissport serves about **3 airline passengers per second worldwide**.

## OUR ACHIEVEMENTS

-  **Sustainable Handling Operator of the Year 2022** award issued by Freightweek
-  **Top Digital Transformation 2022** award issued by Statista
-  **Air Cargo Handling Agent of the Year 2021** award issued by Air Cargo Week
-  **IATA Innovator Award 2019** at IATA Ground Handling Conference
-  **16 Swissport Pharma Centers**, certified by IATA's CEIV, MHRA or others (January 2022)
-  **IATA recognition** for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017

## Follow us

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 Swissport

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