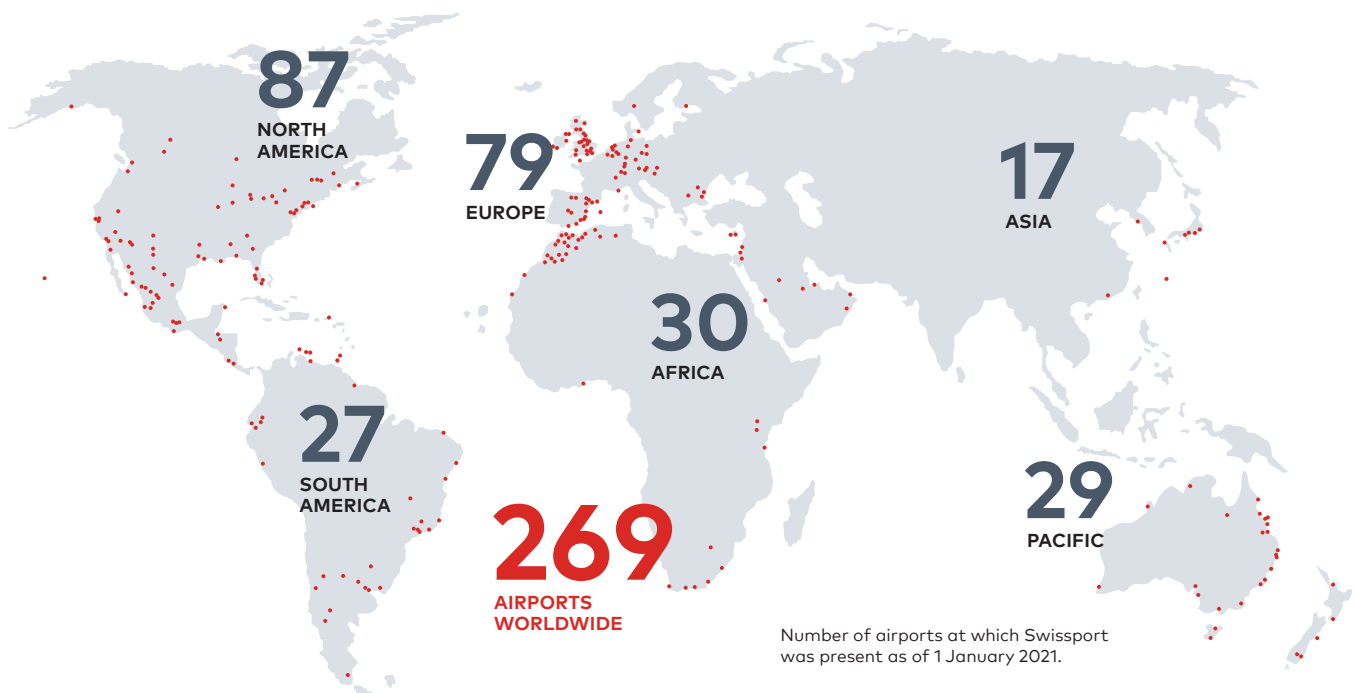


SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

OUR GLOBAL PRESENCE



OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

AIRPORT GROUND SERVICES

Passenger Services

- Check-in & Gate
- Passenger Mobility
- Lounge Hospitality
- Executive Aviation
- Security Services
- Lost & Found

Ramp Handling

- Baggage Services
- De-Icing
- Fueling
- Moving of Aircraft
- Aircraft Cleaning

AIR CARGO HANDLING

Services

- General & Special Cargo Handling
- Temperature-Controlled Handling (such as pharmaceuticals)
- Hub Handling
- Express Services
- Forwarder Handling

OUR VISION IS TO BE THE MOST TRUSTED SINGLE-SOURCE GROUND SERVICES AND CARGO HANDLING PROVIDER IN THE AVIATION INDUSTRY.

2020 KEY FACTS



¹ As of 1 January 2021

OUR 2020 RESULTS

Operating performance

The weakening global economy and international trade impacted our business, especially in the cargo segment. Swissport performed 841,000 aircraft turns and handled 4.05 million tons of cargo.

AIRCRAFT TURNED
841,000
2019: 2.05 million

CARGO TONS
4.05 m
2019: 4.62 million



DID YOU KNOW

-  Swissport's total warehouse area globally equals **71 soccer fields**.
-  Swissport performs **one aircraft turn every 15 seconds**.
-  Swissport serves about **8 airline passengers per second worldwide**.

OUR ACHIEVEMENTS

-  **IATA Innovator Award 2019** at IATA Ground Handling Conference
-  **IATA CEIV Pharma certification of air cargo centers** in AMS, BCN, BSL, FRA, HEL (Finnair COOL), MAD, MIA, NBO, YUL
-  **International Cargo Handler of the Year Africa 2019** (and 2016, 2015, 2013, 2011)
-  **IATA recognition** for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017
-  **Randstad Award "Best Employer in Switzerland" 2019** (and 2018)

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