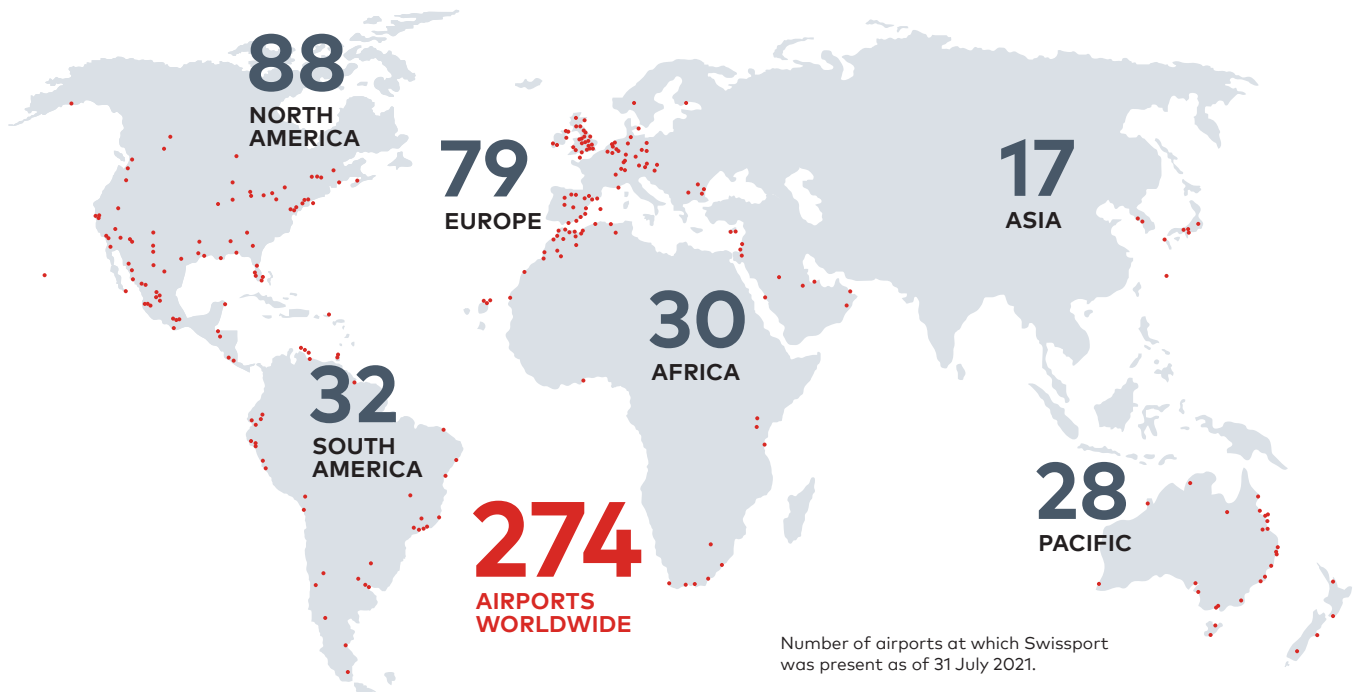


SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

OUR GLOBAL PRESENCE



OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

AIRPORT GROUND SERVICES

Passenger Services

- Check-in & Gate
- Passenger Mobility
- Lounge Hospitality
- Executive Aviation
- Security Services
- Lost & Found

Ramp Handling

- Baggage Services
- De-Icing
- Fueling
- Moving of Aircraft
- Aircraft Cleaning

AIR CARGO HANDLING

Services

- General & Special Cargo Handling
- Temperature-Controlled Handling (such as pharmaceuticals)
- Hub Handling
- Express Services
- Forwarder Handling

IT IS OUR VISION TO BECOME THE AVIATION INDUSTRY'S MOST TRUSTED SINGLE-SOURCE GROUND SERVICE AND CARGO HANDLING PROVIDER.

2020 KEY FACTS



¹ As of 31 July 2021

2020 OPERATING PERFORMANCE

The Covid-19 pandemic resulted in a global market meltdown for the aviation industry. At the peak of the crisis in April 2020, flight volumes handled by Swissport were down 89 percent. Air cargo fared considerably stronger with

a minus of 29 percent. Cargo volumes recovered rapidly and on a broad front. For the full year 2020 Swissport performed 841,000 aircraft turns and handled 4.1 million tons of air cargo.

AIRCRAFT TURNED
841,000
2019: 2.1 million

CARGO TONS
4.1m
2019: 4.6 million

DID YOU KNOW²

- Swissport's total warehouse area globally equals **71 soccer fields**.
- Swissport performs **one aircraft turn every 15 seconds**.
- Swissport serves about **8 airline passengers per second worldwide**.

OUR ACHIEVEMENTS

- Air Cargo Handling Agent of the Year 2021** award issued by Air Cargo Week
- IATA Innovator Award 2019** at IATA Ground Handling Conference
- 14 Swissport Pharma Centers**, certified by IATA's CEIV, MHRA or others (September 2021)
- International Cargo Handler of the Year Africa 2019** (and 2016, 2015, 2013, 2011)
- IATA recognition** for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017
- Randstad Award "Best Employer in Switzerland" 2019** (and 2018)

² 2019 Figures

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