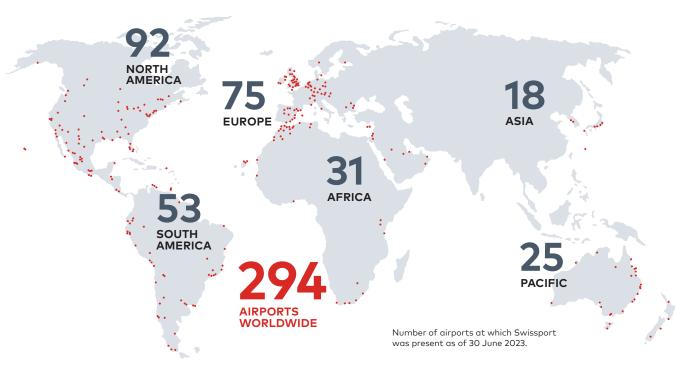


# SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

## **OUR GLOBAL PRESENCE**



### **OUR SERVICES**

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

# AIRPORT GROUND SERVICES

# **Passenger Services**

- Check-in & gate
- Passenger mobility
- Lounge hospitality
- Executive aviation
- Security services
- Lost & Found

### **Ramp Handling**

- Baggage services
- De-icing
- Fueling
- Moving of aircraft
- Aircraft cleaning

## AIR CARGO HANDLING

### Services

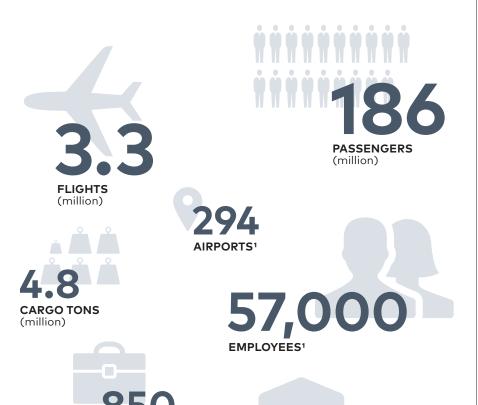
- General & special cargo handling
- Temperature-controlled Handling (such as pharmaceuticals)
- Hub handling
- Express services
- Forwarder handling

# All our actions have a clear purpose. We make it happen. From landing to take-off.

We contribute to steady operations of our airline customers and help them deliver a positive experience to their passengers.



### **2022 KEY FACTS**



COUNTRIES1

CONTINENTS

115 CARGO WAREHOUSES<sup>1</sup>

AIRPORT LOUNGES<sup>1</sup>

<sup>1</sup> As of 30 June 2023

### DID YOU KNOW<sup>2</sup>

- Swissport's total warehouse area globally equals 55 soccer fields.
- Swissport performs one aircraft turn every 19 seconds.
- Swissport serves about 6 airline passengers per second worldwide.

### **OUR ACHIEVEMENTS**

- International Ground Handler of the Year 2023 award issued by STAT Trade Times
- Sustainable Handling Operator of the Year 2022 award issued by Freightweek
- ▼ Top Digital Transformation 2022 award issued by Statista
- Air Cargo Handling Agent of the Year 2021 award issued by Air Cargo Week
- IATA Innovator Award 2019 at IATA Ground Handling Conference
- IATA recognition for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017

<sup>2</sup> 2022 Figures

## **2022 OPERATING PERFORMANCE**

Supported by the strong recovery of global aviation, Swissport can look back on a successful 2022. The group's cargo segment handled 4.8 million metric tons in 2022, slightly lower compared to the previous year's all-time high (2021: 5.1 million) but still above 2019

pre-crisis volumes. During the same period, the company's ground handling business served more than 186 million passengers, almost doubling the number of travelers served from the previous year (2021: 97 million) and handled over 3 million flights (2021: 2.0 million).

**1.7 m**2021: 1.0 million

4.8 m
2021: 5.1 million

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P.O. Box 8058 Zurich-Airport, Switzerland +41 43 815 00 22 communications@swissport.com swissport.com