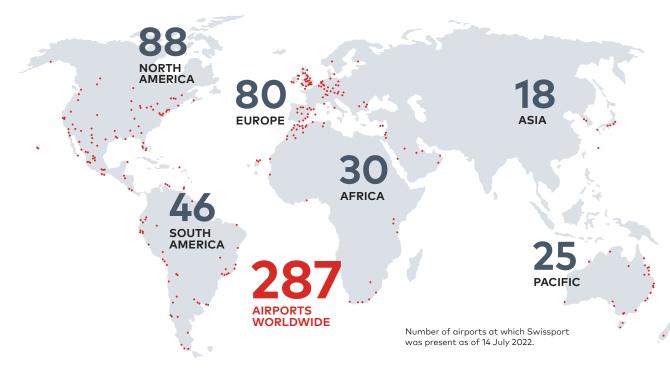


SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

OUR GLOBAL PRESENCE



OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

AIRPORT GROUND SERVICES

Passenger Services

Check-in & Gate

Passenger Mobility

Lounge Hospitality

Executive Aviation

Security Services

Baggage Services

Lost & Found

Ramp Handling

De-IcingFueling

Services

 General & Special Cargo Handling

AIR CARGO

HANDLING

- Temperature-Controlled Handling (such as pharmaceuticals)
- Hub Handling
- Express Services
- Forwarder Handling

IT IS OUR VISION TO BECOME THE AVIATION INDUSTRY'S MOST TRUSTED SINGLE-SOURCE GROUND SERVICE AND CARGO HANDLING PROVIDER.

Moving of AircraftAircraft Cleaning





2021 OPERATING PERFORMANCE

Swissport can look back on a successful 2021. The group's cargo segment handled a record 5.1 million metric tons (2019: 4.6 million tons) at more than 100 air cargo centers. This was an all-time high and represented an increase of some 10% over

AIRCRAFT TURNED 1.0 m 2019, pre-COVID: 2.1 million the 2019 pre-crisis levels. With almost 97 million passengers (2019: 265 million) served and just over two million flights handled (2019: 4.1 million), volumes in 2021 were still down, but the number of flights handled went up 21% compared to 2020.

CARGO TONS 5.1 m 2019, pre-COVID: 4.6 million

DID YOU KNOW²

- Swissport's total warehouse area globally
 equals 79 soccer fields.
- Swissport performs one aircraft turn every 31 seconds.
- Swissport serves about 3 airline passengers per second worldwide.

OUR ACHIEVEMENTS

- Sustainable Handling Operator of the Year 2022 award issued by Freightweek
- Top Digital Transformation 2022 award issued by Statista
- Air Cargo Handling Agent of the Year 2021 award issued by Air Cargo Week
- IATA Innovator Award 2019 at IATA Ground Handling Conference
- 16 Swissport Pharma Centers, certified by IATA's CEIV, MHRA or others (January 2022)
- IATA recognition for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017

² 2021 Figures

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