

# SWISSPORT CARGO SERVICES AUSTRIA AT A GLANCE

Our customers benefit from the industry's widest single-source service portfolio. Swissport handles their air cargo with consistent service quality, the highest levels of safety and globally standardized procedures.



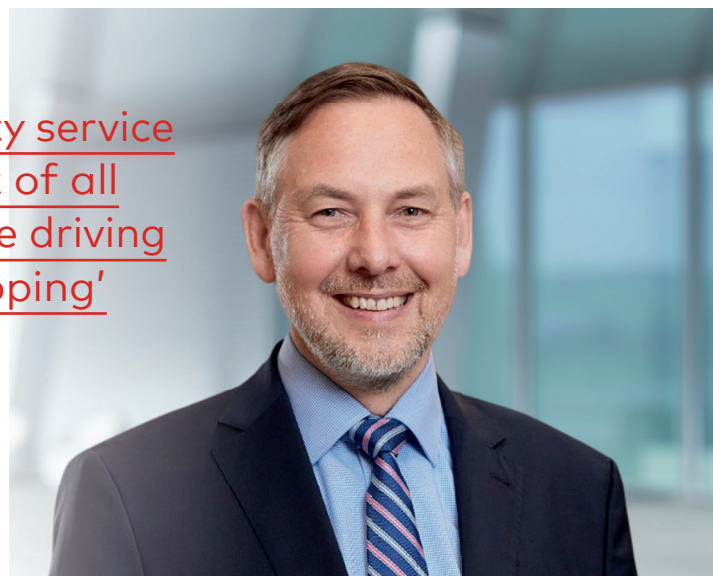
## OUR SERVICES

We offer a wide range of services. These include general cargo and special shipments, e.g. high value or temperature sensitive products, like pharmaceuticals and perishables.

- GEN/XPS/DGR/ICE/RRY/HUM/Pharma/PER/Mail/AVI/VAL/VUN
- Forwarder Handling and customized Services (Securization/Consol/BUP/RFC services)
- Operational truck planning on behalf of the carrier
- IATA SGHA AHM810/2013 & 2018
- Other AHM Services can be arranged for according to local requirements
- Offline Handling Services
- Hub Handling
- Express Services

"Delivering consistent high-quality service to our customers is at the heart of all our operational processes and the driving factor behind our 'one stop shopping' concept for cargo handling."

Stephan Manigk – Commercial Director



## OUR COMMITMENT

- Based on its high training standards, Swissport is able to meet individual customer needs – friendly, competent and with tailor-made services for every airline.
- We strive to fulfill the highest client expectations in terms of service quality and efficiency. Above all stands our commitment to an unconditional safety-first culture.
- Swissport takes an individual approach with each customer, working closely in partnership to set up the best possible customer experience.
- Swissport invests continuously in the digitalization of its air cargo business to handle air cargo efficiently and intelligently. Innovations such as the cargo app, driverless transport systems, speed cargo, artificial intelligence, kiosks, door management systems, slot booking and Bluetooth ULD tracking give Swissport an advantage to process air freight competitively.
- As a signatory to the UN Global Compact (2011), Swissport is committed to environmental care, the protection of human rights, compliance with labor standards and the fight against bribery and corruption.

## 2022 FACTS & FIGURES



**7**  
**SPECIAL FACILITIES**  
(including cooling, vault, and strong rooms)



**27**  
**YEARS OF EXPERTISE**  
(since 1996)



**4**  
**PHARMA FACILITIES IN GERMANY & AUSTRIA**  
(CEIV certified)



**24/7**  
**SERVICE**  
(in VIE)



**15,180**

**WAREHOUSE SPACE**  
(m<sup>2</sup>)



**650**  
**EMPLOYEES**  
(in Germany & Austria)



**ISAGO**  
**ISO 9001:2015 CERTIFIED**



**90%**

**ELECTRICALLY POWERED VEHICLES**  
(of the fleet)

### SWISSPORT INTERNATIONAL AG

Swissport Cargo Services  
Cargo City Süd, Geb. 558B  
60549 Frankfurt  
Germany  
[swissport.com](https://www.swissport.com)

Stephan Manigk  
Commercial Director  
[stephan.manigk@swissport.com](mailto:stephan.manigk@swissport.com)  
+49 69 219 79 71 32