



TERMINAL HANDLING CHARGES

SWISSPORT CARGO SERVICES

THE NETHERLANDS B.V.

EFFECTIVE FROM 1ST JANUARY 2025

Building T7

Maraboeweg 1, 1118 EA
Schiphol

Building T9

Anchoragelaan 36, 1118 LD
Schiphol

Building T11

Anchoragelaan 30, 1118 LD
Schiphol

IMPORT SERVICES

1.1 IMPORT WAREHOUSE FACILITY CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
1.10	Import Warehouse facility charges (based on chargeable weight (CW))	Per kg CW	0.197	37.50 (per part)
1.11	LD3	Per ULD	97.00	
1.12	DQF/FQF or similar size	Per ULD	127.00	
1.13	10ft	Per ULD	183.00	
1.14	16ft or 20ft	Per ULD	349.00	
1.15	Import warehouse facility charge (NON-ACN agents and/or Cash/PIN)	Per kg CW	0.197	127.00

CW: To be charged based on FWB "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.
For the avoidance of doubt: data mentioned within the FWB will supersede data mentioned on hardcopy master airwaybill.

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

1.2 IMPORT EXPRESS HANDLING CHARGES Fee in addition to the warehouse facility charges

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
1.20	Express shipments till 1500 kg loose	Fixed	145.00	
1.21	Shipments exceeding 1500 kg	Per kg CW	0.107	

Urgent shipments can be collected 3 hours after arrival of a passenger flight and 5 hours after arrival of a freighter flight. Urgent shipments must be requested by email to the applicable operational addresses of the handling terminal as per contact details of the last page of this document at least 6 hours prior to scheduled time of arrival. If due to operational reasons this cannot be accomplished, Swissport Cargo Services has the right to refuse the request of express handling.

CW: To be charged based on FWB "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.
For the avoidance of doubt: data mentioned within the FWB will supersede data mentioned on hardcopy master airwaybill.

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

1.3 IMPORT ADDITIONAL CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
1.30	Bank shipments (Will only apply when requested by SCS)	Per AWB	82.00	
1.31	VAH (Voor Aanmelding Halen PGTS) (Pre-announcement collection)	Per AWB	24.00	
1.32	Human remains	Per AWB	251.00	
1.33	Charges collect fee (Delivery only when payment is received)	Per AWB	5% of amount CC	82.00
1.34	Re-weighing shipment	Per occasion	82.00	
1.35	Envirotainer under power (24hrs or part-off)	Per unit	114.00	
1.36	Envirotainer check (if applicable on request)	Per check	86.50	
1.37	Manual Input Missing FFM ex Outstation	per Flight	35.00	

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

1.4 IMPORT / TRANSIT STORAGE CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
1.40	Storage* (after arrival notification, 18hrs free storage)**	Per kg CW/day	0.144	75.00
1.41	Storage (after 2 days)	Per kg CW/day	0.226	
1.42	VUN*** storage (no free storage, after arrival notification)	Per kg CW/day	0.347	135.50
1.43	Cool storage (no free storage, after arrival notification)	Per kg CW/day	0.209	92.50
1.44	Dangerous goods**** storage (no free storage, after arrival notification incl. ELI, ELM, EBM and EBI)	Per kg CW/day	0.209	92.50
1.45	Pharma storage ambient (no free storage, after arrival notification)	Per kg CW/day	0.209	92.50
1.46	VAL shipments - embargoed		embargoed	
1.47	Storage Import Transit, 36hrs free storage after check-in (applies to carriers only)	Per kg CW/day	0.144	75.00
1.48	Radioactive shipments (no free storage, after arrival notification)	Per kg CW/day	0.305	134.50

* Shipment stopped by Authorities: Import storage charges apply after 18hrs. Please request approval at appropriate Authorities for storage shipment(s) at own facility until formally/officially released. Milkrun storage, same condition applies as above, but after 48hrs

** A free storage of 18 hours applies to all general cargo shipments, from the moment receiving the Notification Off Arrival to Delivery status. Delivery is the moment of physically hand over Cargo to driver. Storage and warehouse charges also apply to part shipments, each part will be charged individually. All import related fees will be invoiced to the consignee agent mentioned on the MAWB.

*** Shipments are VUN when of one the following points applies:

- a. Mentioned on AWB
- b. Mentioned in electronic messages
- c. On request of airline

**** The definition of dangerous goods is: all items mentioned in the IATA DGR with either a UN or ID number. Dangerous goods class 1 and class 6.2 must be collected within 6 hours. After 6 hours, the goods will be transferred to another location to be stored. The cost of the transfer AND storage will be charged at cost plus an accounting surcharge of 10% (including ELI/ELM, EBM and EBI).

CW: To be charged based on FWB "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.

For the avoidance of doubt: data mentioned within the FWB will supersede data mentioned on hardcopy master airwaybill.

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

EXPORT SERVICES

2.1 EXPORT WAREHOUSE FACILITY CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.10	Export acceptance fee	Per AWB	9.03	
2.11	Export acceptance fee NON-ACN	Per AWB	330.00	
2.12	Re-collection of Export shipments	Per kg CW	0.166	116.50
2.13	VAB (Voor Aanmelding Brengen PGTS) (Pre-announcement collection)	Per AWB	24.00	
2.14	Correction for delivery without or with incomplete messages; FHL	Per HAWB	25.00	
2.15	Manual input of booking data for export flight in case of missing FBL	Per Flight	35.00	

CW: To be charged based on FWB "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.
For the avoidance of doubt: data mentioned within the FWB will supersede data mentioned on hardcopy master airwaybill.

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

2.2 EXPORT / TRANSIT STORAGE CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.20	Storage Charges (General Cargo) (72 hrs free storage)*	Per kg CW/day	0.144	75.00
2.21	VAL shipments - embargoed		embargoed	
2.22	Cool storage (24 hrs free storage)	Per kg CW/day	0.209	92.50
2.23	Pharma storage ambient (24 hrs free storage)	Per kg CW/day	0.209	92.50
2.24	Dangerous goods storage (24 hrs free storage)	Per kg CW/day	0.209	92.50
2.25	VUN** storage per day (24 hrs free storage)	Per kg CW/day	0.347	122.00

* Applicable when actual delivery and actual departed flight is exceeding 72 hrs.

** Shipments are VUN when one of the following points applies:

- a. Mentioned on AWB
- b. Mentioned in electronic messages
- c. On request of airline

CW: To be charged based on FWB "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.
For the avoidance of doubt: data mentioned within the FWB will supersede data mentioned on hardcopy master airwaybill.

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

2.3 EXPORT 'NOT READY FOR CARRIAGE' CHARGES (NRFC)

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.30	Not Ready for Carriage (NRFC) A, B & F	Fixed	74.00	
2.31	Not Ready for Carriage (NRFC) C, D & E	Fixed	312.50	

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

None compliance with NCTS-5 conditions will be considered as NRFC reason B.

2.4 SPECIAL CARGO CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.40	Human remains (excluding transport to mortuary)	Per AWB	300.50	
2.41	Live animal check	Per AWB	102.00	
2.42	Dangerous goods acceptance check (all categories) >Note: in case fail, NRFC reason D on top will apply	Per AWB	75.00	
2.43	Pharma/Temperature controlled acceptance check >Note: in case fail, NRFC reason D on top will apply	Per AWB	75.00	
2.44	Re-check charge all special commodities (including reason) >Note: re-check fee for export is always combined with NRFC reason D	Per AWB	410.00	
2.45	Transit Dangerous Goods Acceptance Check	Per AWB	40.00	
2.46	Hidden / Undeclared Dangerous Goods Charge	Per AWB	1.000.00	
2.47	Horse Stable Assembly	Per Unit	145.00	
2.48	Car check	Per Check	90.00	
A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).				

2.5 EXPORT ADDITIONAL CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
2.50	Envirotainer under power (per 24 hrs.)	Per unit	114.00	
2.51	Envirotainer check (if applicable)	Per check	86.50	
A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).				

OTHER SERVICES

3.1 DOCUMENT CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.10	Issue T1 document	Per document	142.50	
3.11	Issue CMR document	Per document	71.00	
3.12	Issue ADR or IMO document	Per document	82.00	
3.13	Copy of invoice and/or all other documentation (e.g damage-, temp report)	Per document	51.00	

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

3.2 OTHER CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.21	Airside transport (max. 5 dollies or 6 belly carts)	Fixed	256.50	
3.22	Stack preparation (max. 20 units)	Fixed	165.00	
3.23	Loading / unloading per container or full stack	Fixed	25.00	
3.24	Digital photo ('s) per occasion (MAX. 6 pics)	Fixed	91.50	
3.25	Replacement of AWB box key	Fixed	156.50	
3.26	Empty ULD storage, per unit per 24 hours	Fixed	10.00	

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

3.3 MATERIAL CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.30	Replenishment of Dry ice	Per kg	12.00	82.00
3.31	Shrink wrapping of ULD	Per ULD	54.50	
3.32	Extra plastic cover	Per ULD	34.50	
3.33	Removing of plastic cover from BUP's	Per ULD	16.00	
3.34	Wooden skid (120 x 80 cm)	Per piece	19.00	
3.35a	Plank 1M	Per piece	9.50	
3.35b	Plank 2M	Per piece	15.50	
3.35c	Plank 3M	Per piece	18.50	
3.36a	Beam 2M	Per piece	25.00	
3.36b	Beam 3M	Per piece	31.00	
3.37	Soft board (244 x 122 x 1.0 cm)	Per piece	31.00	

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

3.4 VARIOUS CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.40	Repack shipments (excluding re-pack costs)	Per AWB	At cost + 18%	
3.41	Re-shaping of BUP including netting	Per BUP	117.50	
3.42	Swissport escort fee at ramp (for supervision purposes)	Per occasion	460.50	
3.43	Bank guarantee for import box at Swissport	Per occasion	3.972.50	

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

3.5 SECURITY CHARGES

Export cargo delivered unsecured will be subject to NRFC on top of security charges printed below

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.50	Security screening of shipment (per shipment/AWB)	Per kg	0.103	122.00
3.51	In case of X-ray, transport charges to third party will apply.	Per shipment	At cost + 18%	
3.52	Security guard per hour/per person (minimum 2hrs)	Per hour	135.50	
3.53	Review CCTV footages upon request of the customer*	Per ½ hour	71.00	

*Customers may request Swissport Cargo Services to review CCTV images in order to obtain secondary information (relevant paperwork shall constitute primary evidence) in regard to claims or damages. Upon receiving such request Swissport Cargo Services will view such images and advise the requesting customer of its findings. The contents of such advice shall always be subjected to Swissport International Ltd. Corporate legal and governance considerations. In case where Swissport Cargo Services is clearly to be held responsible for mishandling, the cost for viewing the CCTV images shall not be invoiced to the carrier. Swissport Cargo Services reserves the right to evaluate the maximum price of screening based on each shipment. i.e. If a shipment is requested to be scanned that requires more than average workload, the price can be amended.

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

3.6 EQUIPMENT & PERSONNEL CHARGES

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.60	2.5 tons forklift incl. drive	Per ½ hour	153.00	
3.61	5 tons forklift incl. driver	Per ½ hour	299.00	
3.62	8 tons forklift incl. driver	Per ½ hour	450.00	
3.63	16 tons forklift incl. driver	Per ½ hour	656.50	
3.64	Tele crane (Minimum 4 hours) (Minimum notice period 24hrs)	Per hour	At cost + 18%	
3.65	Hydraulic pump vehicle	Per ½ hour	36.50	
3.66	Personnel charges	Per ½ hour	72.50	171.00
3.67	Cool truck rental (minimum 24hrs, subject availability)	Per 24 hours	At cost + 18%	

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

3.7 CUSTOMS

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
3.70	Customs file handling administration fee (excluding penalties and taxes)	Per file	188.50	
3.71	Destruction charges (excluding discharge via destruction, external costs, penalties, VAT and custom fees)	Per kg CW	0.226	333.50
3.72	Customs clearance	Per AWB	At cost + 18%	
3.73	Personnel cost (Licences, permit etc.)	Per ½ hour	82.00	
3.74	ECS/AES Completion (foreign issuing agents will be charged to carrier)	per MRN	27.00	
3.75	ECS/AES Completion (local agents will be charged to issuing agent)	per MRN	27.00	

None compliance with NCTS-5 conditions will be considered as NRFC reason B.

CW: To be charged based on FWB "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.
For the avoidance of doubt: data mentioned within the FWB will supersede data mentioned on hardcopy master airwaybill.

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

4.1 RAMP EQUIPMENT

#	DESCRIPTION	UNIT CHARGE	PRICE €	MIN €
4.10	Water service	Per occasion	244.00	
4.11	Toilet service	Per occasion	244.00	
4.12	Air Start Unit (ASU)	Per occasion	567.00	
4.13	Ground Power Unit (GPU)	Per hour	334.00	
4.14	Crew stairs	Per hour	141.00	
4.15	Pallet mover	Per hour	286.00	
4.16	Mulag tug	Per hour	236.00	
4.17	Lower deck loader	Per hour	424.00	
4.18	Main deck loader	Per hour	657.00	
4.19	Conveyor belt	Per hour	244.00	
4.20	LD3 container dolly	Per hour	113.00	
4.21	10-foot dolly	Per hour	190.00	
4.22	20-foot dolly	Per hour	334.00	
4.23	Pushback including headset	Per occasion	567.00	
4.24	Airconditioning unit	Per hour	521.00	
4.25	Heating unit	Per hour	521.00	
4.26	Tail stand B747	Per occasion	289.00	

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

PAYMENT TERMS

By accepting any shipment handled by Swissport Cargo Services The Netherlands B.V. through T7, T9 and T11 as from the 1st of January of each calendar year, the receiving agent (forwarder) automatically agrees and accepts this handling tariff. In case a dispute arises on Export Storages Charges, which are correctly debited, the amount printed will apply. If said charges are not in line with your expectations

subject to Export Storage Charges, a dialogue with carrier should be set up and reach an agreement. The tariff list can be provided on request and is published at www.swissport.com by selecting the Netherlands/Cargo.

Swissport Cargo Services The Netherlands BV reserves the right to change above pricing during the calendar year, if the circumstances so merit.

CONTACTS

Warehouse Department T7

Available 24/7

T: +31 (0)20 – 316 3720

AMSCS.2ndlineAMS@swissport.com

SITA: SPLSP8X

Warehouse Department T9

Available 24/7

T: +31 (0)20 – 405 9725

AMS.T9DutyManagers@swissport.com

SITA: SPLSP8X

Warehouse Department T11

Available 24/7

T: +31 (0)20 – 316 3700

AMS.DutyManagers@swissport.com

SITA: SPLSP8X

Cargo Office Department T7

Available 24/7

T: +31 (0)20 – 316 3720

AMSCS.2ndlineAMS@swissport.com

SITA: SPLSP8X

Cargo Office Department T9

Available 24/7

T: +31 (0)20 – 405 9725

AMS.T9Cargooffice@swissport.com

SITA: SPLSP8X

Cargo Office Department T11

Available 24/7

T: +31 (0)20 – 316 3700

AMS.T11Cargooffice@swissport.com

SITA: SPLSP8X

Tracing Department T7

Available 24/7

T: +31 (0)20 – 316 3720

AMSCS.2ndlineAMS@swissport.com

SITA: SPLSP8X

Tracing Department T9

Available mon-fri 0600-1500

T: +31 (0)20 – 405 9725

AMS.T9Tracing@swissport.com

SITA: SPLSP8X

Tracing Department T11

Available mon-fri 0600-1500

T: +31 (0)20 – 316 3709

AMS.T11Tracing@swissport.com

SITA: SPLSP8X

Customs Department

Available mon-fri 0900-1700

T: +31 (0)20 – 316 3718

AMS.Customs@swissport.com

SITA: SPLSP8X

Special Cargo Unit T9

Available 24/7

T: +31 (0)20 – 405 9717

AMS.T9DGTeam@swissport.com

SITA: SPLSP8X

Special Cargo Unit T11

Available 24/7

T: +31 (0)20 – 316 3708

AMS.T11DGTeam@swissport.com

SITA: SPLSP8X

Finance Department

AMS.Finance@swissport.com

ULD Team T9

Available mon-fri 0600-1500

AMS.T9ULD@swissport.com

SITA: SPLSP8X

ULD Team T11

Available mon-fri 0600-1400

AMS.T11ULD@swissport.com

SITA: SPLSP8X

OTHER

On all services provided by Swissport Cargo Services The Netherlands BV, the "Handling Charges" tariff will be applicable as from the 1st of January of each calendar year. Swissport Cargo Services The Netherlands BV reserves the right to amend these services and rates overview in the cause of the year if market circumstances so oblige us to do so. The handling charges are applicable for building T7, T9 and T11 located at Maraboeuweg 1, 1118 EA Schiphol and Anchoragelaan 36, 1118 LD, Schiphol and Anchoragelaan 30, 1118 LD, Schiphol.

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa-versa)

CW: To be charged based on FWB "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used. For the avoidance of doubt: data mentioned within the FWB will supersede data mentioned on hardcopy master airwaybill.