

CONTACT SHEET - STATION VIE / VIENNA

GENERAL
INFORMATION

Postal address:

Swissport Cargo Services Austria GmbH
Air Cargo Canter, Object 263/4/2
1300 Vienna-Airport
Austria

SITA: VIECS8X

RA No: AT/RA/00059-01 (Off-Airport)

RA No: AT/RA/00059-0 (On-Airport)

EORI No: ATEOS1000000265

AEO Nr.: ATAE0F193EFKX4

NCTS: AT330400 (Off-Airport)

NCTS: AT330100 (On-Airport)

Delivery/Pick-Up (On-Airport):

Air Cargo Center (ACC)
Object 263/A6-7
Entrance 4|2 floor
1300 Vienna-Airport
Austria

Delivery/Pick-Up (Off-Airport):

Airportstraße 3a
2401 Fischamend
Austria

OPS CONTACTS

Customer Service ON-Airport:
(Flown and trucked cargo)

Tel.: +43 1 7007 34480
Fax: +43 1 7007 34487
Mail:
viecs.customerservice@swissport.com

Office Manager:

Tamás Horváth
Tel.: +43 1 7007 34476
Mobile: +43 676 845 513 460
Mail: tamas.horvath@swissport.com

Office Team Leader:

Sebastian Nowak
Tel.: +43 1 7007 34481
Mobile: +43 676 36 68 579
Mail: sebastian.nowak@swissport.com

Warehouse ACC ON-Airport:
Acceptance (A6-A7):

Tel: +43 1 7007 34482
Mobile: +43 676 845 513 350
Mail: viecs.acceptance@swissport.com

Warehouse On-Airport:
Airlines Supervisor:

Tel: +43 1 7007 34477 / -79
Mobile: +43 676 845 513 410
Mail: vie.warehouse@swissport.com

Warehouse Off-Airport: Forwarders & Cool Room Supervisor (trucked cargo):

Tel: +43 2232 77382 200
Mobile: +43 676 845 513 101
Mobile: +43 676 845 513 380
Mail: vie.log@swissport.com

Warehouse ACC Forwarders: Supervisor

Mobile: +43 664 914 2821 (Export)
Mobile: +43 664 8892 9939 (Import)
Mail: acc.kun@swissport.com

Shift Leader X-ray:

Claus Peter Kulovics-Bauer
Mobile: +43 676 845 513 400
Mail: vie.xray@swissport.com

Security Coordinator:

Claus Peter Kulovics-Bauer
Mobile: +43 676 845 513 400
Mail: claus.kulovics@swissport.com

ADMIN CONTACTS

Station Manager:

Andreas Ottendorf
Tel.: +43 2232 77382 202
Mobile: +43 676 845 513 310
Mail: andreas.ottendorf@swissport.com

Warehouse Manager

Robert Török
Mobile: +43 676 845 513 340
Mail: robert.toeroek@swissport.com

Training & Audit:

Bernadett Kiss
Mobile: +43 676 845 513 330
Mail: bernadett.kiss@swissport.com

Claim Management:

Arno Dörflinger
Tel.: +43 2232 77382 202
Mail: arno.doerflinger@swissport.com

QHSE Austria:

Erik Hellenbarth
Mobile: +43 676 3668 562
Mail: erik.hellenbarth@swissport.com

Accounting

Melanie Dvorak
Tel.: +43 2232 77382 202
Mail: vie.verrechnung@swissport.com

OPENING HOURS

Off-Airport: (trucked cargo only)

Mon - Thu: 14h00 – 22h30
Fri: 14h00 – 23h30
Sat: 07h00 – 12h00
Sun & Public Holidays: closed
Special Days: closed

On-Airport: (flown cargo)

Mon - Wed: 06h30-22h30
Thu – Sat: 06h30-00h00
Sun & Public Holidays: 08h00-20h00

Office: (Forwarding Business - Fischamend)

Mon - Fri: 06h30 - 22h00
Sat: closed
Sun | Public Holidays: closed
Special Days: closed

Public Holidays: 01.01.2025, 06.01.2025, 21.04.2025, 01.05.2025, 29.05.2025, 09.06.2025, 19.06.2025, 15.08.2025, 26.10.2025, 01.11.2025, 08.12.2025, 25.12.2025, 26.12.2025

Special Days: 24.12.2025, 31.12.2025