



TERMINAL HANDLING CHARGES

SWISSPORT DUS CARGO SERVICES

EFFECTIVE FROM 1ST April 2026

Frachtstraße 26
40474 Düsseldorf

Station:
Düsseldorf – DUS

SITA: DUSCS8X
RA No: DE/RA/00010-01
NCTS: DE45977079

GENERAL SERVICES

0. AIRFREIGHT HANDLING (EXPORT AND IMPORT)					
#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
0001	physical Freight Handling	per kg Minimum	0,21 48,65		
0003	BUP Freight Handling	per BUP	105,00		
0004	Delivery / Acceptance after cut-off and loaded on booked flight/truck	per kg Minimum	0,07 48,65		
0007	Security Charges	per AWB	3,95		
0008	Full Handling Pharma (add-on)	per kg	0,03		
0009	Pharma room storage fee +2°C - +8°C No free storage time	per charg kg / per day Minimum / day	0,23 45,85		
0010	Pharma room storage fee +15°C - +25°C No free storage time	per charg kg / per day Minimum / day	0,22 45,85		

Offload will be charged at 50 % of the current rate.

1. PERSONNEL					
#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
1001	Warehouse Staff*	per 30 min or part thereof	47,75		
1003	Shift Leader* * Sunday and Public Holiday Surcharge 50%	per 30 min or part thereof	59,50		

2. EQUIPMENT					
#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
2004	Pallet jack up to 2t	per 30 min or part thereof	31,60		
2005	Forklift 2t*	per 30 min or part thereof	60,90		
2006	Forklift 2t-4t*	per 30 min or part thereof	69,35		
2007	Forklift 4t-8t*	per 30 min or part thereof	133,60		
2007	Forklift 4t-8t*	per 30 min or part thereof	133,60		
2008	Forklift -12t*	per 30 min or part thereof	241,70		
2009	Escort for explosive transport	procedure	204,40		
2010	Sweeper & Vacuum cleaning machine	per 30 min or part thereof	55,50		
2011	Electric Hauler	per 30 min or part thereof	49,60		
2012	Truck-Dock	per ULD	103,00		
2013	Rental of Therma-Dolly	per 120 minutes or part thereof	104,10		

*including labor

WAREHOUSE SERVICES

3. WAREHOUSE					
#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
3001	Labelling	per piece without label Minimum	3,05 21,65		
3002	Labelling DG and Pharma	per piece without label Minimum	2,95 32,45		
3003	Repackaging		on request		
3004	Damage report (excl. weighing)	per report	57,25		
3005	Damage report surcharge (incl. weighing)	per report	19,90		
3006	re-lash of BUP	per ULD	35,05		
3007	Build up and break down up to 5 Pallet Stack Build up and break down from 6 Pallet Stack	per Stack per Stack	57,85 115,70		
3008	Express Check-in of incoming Import shipments Time frame: release of freight at DACC plus 60 min up to 30 kg up to 1000 kg each additional 1000 kg	per shipment per shipment per shipment	33,90 67,80 67,80		
3009	Palletising import shipments incl. wrapping	per kg Minimum	0,25 35,00		
3010	Truck loading / unloading	per 100 charg kg or part thereof Minimum	4,68 30,89		
3011	Weighing	per event	17,15		
3013	Measuring	per piece Minimum	6,65 19,95		
3014	Photo documentation	per event per photo	39,35 3,50		
3015	Disposal of packaging material	per cubic meters Minimum	54,00 78,90		
3016	Deconsolidation of Consol-shipments for subsequently submitted house manifest	per kg Minimum	0,22 31,60		
3017	Deconsolidation of Consol-shipments if the house manifest for the flight manifest already exists	per kg Minimum	0,19 31,60		
3022	x-ray security control	per kg Minimum	0,15 61,30		
3024	Security Controls (combi) ETD + Hand search Visual Check	per kg Minimum	0,16 83,40		
3026	Security controls by Hand search Visual Check	per 10 min	61,30		
3027	Security controls by EDD	per kg Minimum	0,18 83,40		
3028	Security controls for cargo empty vehicle inspection (on request at least 48 hours in advance)	per security control	193,00		
3029	Electricity supply to Envirotainers	per container / day	44,30		
3030	Changing batteries for cool containers	per container	19,30		
3034	Return of Checked-In freight	per kg Minimum	0,18 44,30		
3042	Acceptance checks of temperature-controlled units	per container	31,60		
3043	HUM fee	per AWB	110,00		
3044	Prior inspection of shipment	per AWB	64,35		
3045	Prior inspection warehouse	per 30 minutes	53,20		
3046	Charge for Container pick-up & transport	per procedure	218,60		
3047	Cleaning of Containers	per procedure	85,00		

STORAGE

4. STORAGE FEES					
#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
4001	Storage fee Import after free storage time Import shipments are free of charge for 24 hours from point of notification of delivery.	per 100 charg kg or part thereof / day Minimum / day	4,19 11,56		Y
4003	Storage fee Import (Storage as of the 2 nd chargeable day) Import shipments are free of charge for 24 hours from point of notification of delivery.	per 100 charg kg or part thereof / day Minimum/day	4,94 15,05		Y
4004	Storage fee Import (Storage as of the 3 rd chargeable day) Import shipments are free of charge for 24 hours from point of notification of delivery.	per 100 charg kg or part thereof / day Minimum / day	5,86 17,37		Y
4005	Storage fee Import (Storage as of the 4 th chargeable day) Import shipments are free of charge for 24 hours from point of notification of delivery.	per 100 charg kg or part thereof / day Minimum / day	6,46 19,7		Y
4006	DG Import custody	per 100 charg kg or part thereof / day Minimum / day	5,60 14,90		Y
4008	Storage fee VIC- / valuables room	per charg kg / per day Minimum / day	1,16 42,80		Y
4009	Storage fee for RRY (radioactive) Please take note: This ALSO applies to shipments of low radioactivity such as "in excepted quantities" according to the current Laws and Regulations	per charg kg / per day Minimum / day	1,30 97,30		Y
4011	Cool room storage fee +5°C Import No free storage time	per charg kg / per day Minimum / day	0,23 45,85		Y
4012	Storage of Explosive material Import	per charg kg / per day Minimum / day	1,23 45,40		Y
4013	Storage fee HUM Import & Export	per shipment / day	125,00		
4015	Intermediary storage / NRTG	per kg / day Minimum / day	0,10 12,90		
4016	Re-storage (Place shipments back into storage)	per AWB	64,30		
4018	ULD storage	per container / day	30,00		
4021	Storage fee Export after free storage time Export shipments are free of charge for 48 hours from the point of storage	per 100 charg kg or part thereof / day Minimum / day	4,15 11,45		
4026	DG Export custody Export shipments are free of charge for 24 hours from the point of check-in	per 100 charg kg or part thereof / day Minimum / day	5,60 14,90		
4028	Storage fee VIC- / valuables room Export	per charg kg / per day Minimum / day	1,23 45,40		
4029	Storage fee for RRY (radioactive) Export Please take note: This ALSO applies to shipments of low radioactivity such as "in excepted quantities" according to the current Laws and Regulations	per charg kg / per day Minimum / day	1,40 103,15		
4031	Cool room storage fee +5°C Export No free storage time	per charg kg / per day Minimum / day	0,22 45,85		
4032	Storage of Explosive material Export	per charg kg / per day Minimum / day	1,23 45,40		

Import shipments are free of charge for 24 hours from point of notification of delivery. Export shipments are free of charge for 48 hours from the point of storage. Special storage is chargeable from the first day - exclusive DG **Export**.

Calculation of Import & Export storage charges

Storage charges are calculated on the chargeable weight applicable to each Airwaybill. This will apply to all cargo types and has been introduced to reflect the volumetric space physically utilised within the Swissport facility, whilst cargo is stored awaiting collection.

5. OFFICE IMPORT

#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
5001	HAWB-entry in ATLAS (documentation)	per HAWB Minimum	6,92 13,84		Y
5003	Notification of consignee (private customers)	per attempt	6,80		
5004	ATLAS input / deconsolidated shipments agent (on account)	per MAWB / HAWB	22,62		Y
5005	ATLAS input / deconsolidated shipments private customers (cash)	per MAWB / HAWB	34,34		Y
5008	ATB No. Conveyance	per ATB No.	19,30		Y
5009	Disposal charge ATLAS	per Process	19,30		Y
5011	CC calculation	per calculation	25,15		Y
5012	CC Fees	per process Minimum	10% 35,00		Y
5016	Duplicate of import customs control document	per notification	19,30		Y
5017	ICS entry summary declaration	per AWB	49,75		Y
5017	ICS arrival notification	per process	19,35		Y
5025	Request for Bank release	per release	63,10		Y
5029	Missing or incomplete Import FFM	per document/flight	45,00	Y	

6. OFFICE EXPORT

#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
6001	Changes to the AWB	per AWB	54,65		
6002	print or exchange AWB or eAWB	per black & white copy	15,00		
6003	print eAWB or Shipper's declaration	per colour copy	28,00		
6006	Paper AWB handling surcharge	per AWB	7,90	Y	
6011	Issue of ADR document	per UN / Rn. No. Minimum	13,50 65,40	Y	
6012	Captain's Notification (NOTOC) (Charter flights)	per position Minimum	6,15 65,40	Y	
6013	Issue CMR	per CMR	46,70	Y	
6015	Express document clearance	per AWB (additional charge)	32,70		
6020	DG Handling fee Check / Re-Check Radioactive (RRY)	per AWB	242,90		
6023	DG Handling fee Check / Re-Check incl. Dry Ice Check with Shippers Declaration	per AWB	205,00		
6025	DG Handling fee Check / Re-Check without Shippers Declaration	per AWB	128,00		
6026	Lithium Battery DG Handling Fee Check / Re-Check	per AWB	128,00		
6027	DG Handling fee Check / Re-Check	per piece	7,50		
6028	Pharma Document Check fee	per AWB	32,70	Y	
6029	Pharma Document Check fee	per piece	2,95	Y	
6031	AVI Check		on request	Y	
6033	Missing Export FBL	per Shipment	7,05	Y	
6034	FWB / HAWB Data Input / correction	per AWB / HAWB	26,50	Y	
6035	OCI Data transmission (for example China) / correction	per AWB	9,50	Y	

7. CUSTOMS					
#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
7001	Destruction of special goods under customs supervision	per kg Minimum	159,50		
7002	Destruction of goods under customs supervision	per kg Minimum	4,90 78,90		
7003	T1 Issue	per document	111,00		
7004	T1 Import presentation	per document	40,50		
7005	Admission to (Customs) Custody	per action	99,45		
7006	Customs inspection import / export	per hour or part thereof	on request		
7007	Extension of Customs Clearance deadline		on request		
7008	Customs Seal according to the regulation (EU) No 925/2013	per event	17,35		
7009	Customs presentation excess or shortage / difference	per AWB	40,50		
7010	Transfer to Storage Area C	per kg Minimum	14,05 92,55		
7011	Cost of Storage Area C	per 100 charg kg / day	8,50		
7012	Re-delivery to – type C bonded warehouse	per kg Minimum	0,14 92,55		
7016	Transport to VET Inspection		on request		
7017	AVI-Handling (lump sum) / postage and packaging Import		on request		
7021	CSD/eCSD and/or EBR Statement	per entry	33,50		

8. MATERIAL					
#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
8001	ULD Tags	per tag	2,90		
8002	Stud (single)	per stud	4,30		
8003	Stud (double)	per stud	9,95		
8004	Tie-down rope	per meter	1,30		
8005	Corner rope	per piece (5cm)	7,05		
8006	Lashing strap (6m)	per piece	31,85		
8007	Lashing strap (9m)	per piece	39,45		
8010	Lower Deck Net	per Net	321,05		
8011	Main Deck Net	per Net	449,50		
8012	New pallet net incl. arranging		on request		
8015	Wooden boards	per Meter	4,60		
8016	Wooden beams & squAIR-timber (3m)	per piece	24,30		
8017	Wooden beams & squAIR-timber	per Meter	8,50		
8018	Heavy duty planks		on request		
8020	Corner protectors	per piece	7,05		
8021	Tape	per roll	3,60		
8022	SCS DUS security tape	per roll	10,10		
8025	Plastic foil for Lower Deck Pallets per ULD	per ULD	22,20		
8027	Plastic foil	per Meter	1,80		
8028	Stretch foil	per ULD	5,15		
8029	Stretch foil	per roll	33,75		
8030	Dry Ice	per kg	3,35		
8031	Replacement of Dry Ice	per container	39,60		
8034	Seal / lock	per seal / lock	5,85		
8039	Repair ropes for nets	per piece	10,45		
8040	Euro pallet	per pallet	32,20		
8041	One-way pallet	per pallet	19,70		
8042	Batteries for cool container	per set (16 pieces)	50,20		
8043	Plastic foil for container		on request		
8045	Label DG/PIL/COL Label GEN	per label	6,60 2,00		

8046	Plastic Strap	per meter	9,35		
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9. OTHERS

#	DESCRIPTION	UNIT	PRICE €	Airline	Forwarder
9001	P.O.D. Request / Landing certificate	per request	64,20		
9002	Photocopy and Printing of Notification of Arrival	per black & white copy	7,00		
9003	Photocopy	per colour copy	9,35		
9004	Postage THINK GREEN: please use our free invoice delivery via e-mail	per event	9,95		
9005	Document transport (ramp / apron)		on request	Y	
9006	Flight supervision	per hour or part thereof Minimum	26,90 116,75	Y	
9007	Initiate Bookings	per AWB	23,35	Y	
9008	Notifications to authorities	per event	116,75	Y	
9009	Administrative flat rate	per procedure	32,40	Y	
9011	Cargo shuttle		on request		
9013	Cargo shuttle / Transport		on request		
9014	Slot booking for export acceptance / import delivery		on request		
9015	CCA application	per application	44,35		
9016	Phone call / fax	per local call / fax	2,05		
9017	Phone call / fax	per international call / fax	7,90		
9018	SCS DUS permanent warehouse ID	per ID	64,75		
9019	SCS DUS visitor warehouse ID / valid per day	per ID	13,90		
9028	Airline Audits	per hour	90,00		
9029	Electronic document dispatch	per 3 pages or part thereof	6,45		
9031	Ramp escort		on request	Y	
9032	Archive duplication older than 3 months	per procedure	32,45	Y	
9035	Arranging crane load		on request		
9036	Arranging and monitoring of repacking		on request		
9037	CCTV Evaluation	per 30 min	75,90		
9038	Ramp clearance		on request		
9039	Duplicate (AWB, credentials, damage notification)	per document	7,75		

On request: requested services provided by third party, rates include 15% admin cost surcharge.
 Airport taxes and special storage fees are paid to third parties, the respective costs are passed on at cost.
 (Radioactive transport, animal transport, valuables transport, DGR transport, special transport)

PAYMENT TERMS

Payment is due twenty-one (21) days after the invoice date or by contractual agreement. With written direct debit order consent, the full amount will be collected. Unless otherwise agreed, the invoice date is equal to the service date.

CONTACTS

GENERAL INFORMATION	<p><u>Postal address + Delivery / Pick-up:</u></p> <p>Swissport DUS Cargo Services GmbH Frachtstraße 26 40474 Düsseldorf Germany</p>	<p>SITA: DUSCS8X RA No: DE/RA/00010-01 EORI No: DE45970790000 NCTS: DE4597079</p>
OPS CONTACTS	<p><u>Import 24/7:</u> Tel.: +49 211 4213856 Fax: +49 211 4212774 Mail: dusscs.import@swissport.com</p> <p><u>Export 24/7:</u> Tel.: +49 211 4212777 Fax: +49 211 4212166 Mail: dusscs.export@swissport.com</p>	<p><u>Shiftleader Office</u> Tel.: +49 211 42160171 Mail: dusscs.sl-office@swissport.com</p> <p><u>Shiftleader Warehouse:</u> Tel.: +49 211 4212554 Fax: +49 211 4216711 Mail: dusscs.occ@swissport.com</p>
ADMIN CONTACTS	<p><u>Station Manager</u> Andreas Pflug Tel.: +49 211 421 60164 Mobile: +49 176 12270503 Mail: andreas.pflug@swissport.com</p> <p><u>Deputy Station Manager</u> Gustavo Schäfer Tel.: +49 211 421 60165 Mobile: +49 172 2419732 Mail: gustavo.schaefer@swissport.com</p>	<p><u>Station Administration:</u> Tel.: +49 211 42160139 Mail: dusscs.admin@swissport.com</p> <p><u>Accounting Department:</u> Tel.: +49 211 421601-66/67 Mail: dusscs.invoice@swissport.com</p>

OPENING HOURS

OPENING HOURS	<p><u>Import/Export Office:</u></p> <p>Mon - Sun: 24/7 Public Holidays: 24/7 Special Days: 24/7</p>	Warehouse:	<p>Mon - Sun: 24/7 Public Holidays: 24/7 Special Days: 24/7</p>
	<p>Public Holidays: 01.01.2026, 03.04.2026, 06.04.2026, 01.05.2026, 14.05.2026, 25.05.2026, 04.06.2026, 03.10.2026, 01.11.2026, 25.12.2026, 26.12.2026</p> <p>Special Days: 24.12.2026, 31.12.2026</p>		