

TERMINAL HANDLING CHARGES

SWISSPORT CARGO SERVICES

THE NETHERLANDS B.V.

EFFECTIVE FROM 1ST JANUARY 2023

Building T7 Maraboeweg 1, 1118 EA Schiphol **Building T9** Anchoragelaan 36, 1118 LD Schiphol **Building T11** Anchoragelaan 30, 1118 LD Schiphol



IMPORT SERVICES

1.1 IN	1.1 IMPORT WAREHOUSE FACILITY CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN	
1.10	Import Warehouse facility charges	Per KG	0.138	31.00	
1.11	LD3	Per ULD	78.00		
1.12	DQF/FQF or similar size	Per ULD	102.00		
1.13	10ft	Per ULD	146.00		
1.14	16ft or 20ft	Per ULD	278.00		
1.15	Import warehouse facility charge (NON-ACN agents and/or Cash/PIN)	Per KG	0.138	102.00	
1.16	Operational Safety and Continuity Surcharge	Per shipment	25.00		

A 21% value added tax is applicable on handling charges in case of transportation within the EU (shipments from The Netherlands to EU countries and visa versa).

1.2 IMPORT EXPRESS HANDLING CHARGES Fee in addition to the warehouse facility charges

#	DESCRIPTION	UNIT	PRICE €	MIN
1.20	Express shipments till 1500 kg loose	Fixed	116.00	
1.21	Shipments exceeding 1500 kg	Per kg	0.085	

Urgent shipments can be collected 3 hours after arrival of a passenger flight and 5 hours after arrival of a freighter flight. Urgent shipments must be requested by email to the applicable operational addresses of the handling terminal as per contact details of the last page of this document at least 6 hours prior to scheduled time of arrival. If due to operational reasons this cannot be accomplished, Swissport Cargo Services has the right to refuse the request of express handling.

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1.3	1.3 IMPORT ADDITIONAL CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN	
1.30	Bank shipments (Will only apply when requested by SCS)	Per AWB	66.00		
1.31	VAH (Voor Aanmelding Halen PGTS) (Pre-announcement collection)	Per AWB	19.50		
1.32	Human remains	Per AWB	200.00		
1.33	Charges collect fee (Delivery only when payment is received)	Per AWB	5% of amount CC	66.00	
1.34	Re-weighing shipment	Per occasion	66.00		
1.35	Envirotainer under power (24hrs or part-off)	Per unit	91.00		
1.36	Envirotainer check (if applicable on request)	Per check	69.00		



1.4	MPORT / TRANSIT STORAGE CHARGES			
#	DESCRIPTION	UNIT	PRICE €	MIN
1.40	Storage* (after arrival notification, 18hrs free storage)**	Per vol kg/day	0.114	60.00
1.41	Storage (after 2 days)	Per vol kg/day	0.179	
1.42	VUN*** storage per day (no free storage, after arrival notification)	Per vol kg/day	0.276	108.00
1.43	Cool storage minimum (no free storage, after arrival notification)	Per vol kg/day	0.166	74.00
1.44	Dangerous goods**** storage (no free storage, after arrival notification incl. ELI, ELM, EBM and EBI	Per vol kg/day	0.166	74.00
1.45	Pharma storage ambient (no free storage, after arrival notification)	Per vol kg/day	0.166	74.00
1.46	VAL shipments - embargoed			
1.47	Storage Import Transit, 36hrs free storage after check-in (applies to carriers only)	Per vol kg/day	0.114	60.00
1.48	Radioactive shipments	Per vol kg/day	0.243	107.00

^{*} Shipment stopped by Authorities: Import storage charges apply after 18hrs. Please request approval at appropriate Authorities for storage shipment(s) at own facility until formally/officially released. Milkrun storage, same condition applies as above, but after 48hrs

- b. Mentioned in electronic messages
- c. On request of airline

^{**} A free storage of 18 hours applies to all general cargo shipments, from the moment receiving the Notification Off Arrival to Delivery status. Delivery is the moment of physically hand over Cargo to driver. Storage and warehouse charges also apply to part shipments, each part will be charged individually. All import related fees will be invoiced to the consignee agent mentioned on the MAWB.

^{***} Shipments are VUN when of one the following points applies: $\alpha.$ Mentioned on AWB

^{****} The definition of dangerous goods is: all items mentioned in the IATA DGR with either a UN or ID number. Dangerous goods class 1 and class 6.2 must be collected within 6 hours. After 6 hours, the goods will be transferred to another location to be stored. The cost of the transfer AND storage will be charged at cost plus an accounting surcharge of 10% (including ELI/ELM, EBM and EBI). VOL: storage to be charged based on master air waybill $\hbox{\it "chargeable weight".} \ \hbox{\it In case gross weight exceeds chargeable weight, gross weight will be used.}$



EXPORT SERVICES

2.1 E	2.1 EXPORT WAREHOUSE FACILITY CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN	
2.10	Export acceptance fee	Per AWB	7.25		
2.11	Export acceptance fee NON-ACN	Per AWB	263.00		
2.12	Re-collection of Export shipments	Per KG	0.132	93.00	
2.13	VAB (Voor Aanmelding Brengen PGTS) (Pre-announcement collection)	Per AWB	19.50		

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2.2 E	2.2 EXPORT / TRANSIT STORAGE CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN	
2.20	Storage Charges (General Cargo) (72 hrs free storage)*	Per vol kg/day	0.114	60.00	
2.21	VAL shipments - embargoed		embargoed		
2.22	Cool storage (24 hrs free storage)	Per vol kg/day	0.166	74.00	
2.23	Pharma storage ambient (24 hrs free storage)	Per vol kg/day	0.166	74.00	
2.24	Dangerous goods storage (24 hrs free storage)	Per vol kg/day	0.166	74.00	
2.25	VUN** storage per day (24 hrs free storage)	Per vol kg/day	0.276	108.00	

 $^{^{\}star}$ Applicable when actual delivery and actual departed flight is exceeding 72 hrs.

- a. Mentioned on AWB
- b. Mentioned in electronic messages
- c. On request of airline

VOL: storage to be charged based on master air waybill "chargeable weight". In case gross weight exceeds chargeable weight, gross weight will be used.

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2.3 E	2.3 EXPORT 'NOT READY FOR CARRIAGE' CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN	
2.30	Not Ready for Carriage A, B & F	Fixed	59.00		
2.31	Not Ready for Carriage C, D & E	Fixed	249.00		

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2.4 SPECIAL CARGO CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN
2.40	Human remains (excluding transport to mortuary)	Per AWB	240.00	
2.41	Live animal check	Per AWB	82.00	
2.42	Dangerous goods acceptance check (all categories) >Note: in case fail, NRFC reason D on top will apply	Per AWB	60.00	
2.43	Pharma/Temperature controlled acceptance check >Note: in case fail, NRFC reason D on top will apply	Per AWB	60.00	
2.44	Re-check charge all special commodities (including reason) Note: re-check fee for export is always combined with NRFC reason D.	Per AWB	325.00	
	First 3 lines included, thereafter additional charge will apply.	Per Line	8.50	

 $^{^{\}star\star}$ Shipments are VUN when of one of the following points applies:



2.5 E	XPORT ADDITIONAL CHARGES			
#	DESCRIPTION	UNIT	PRICE €	MIN
2.50	Envirotainer under power (per 24 hrs.)	Per unit	91.00	
2.51	Envirotainer check (if applicable)	Per check	69.00	

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OTHER SERVICES

3.1 C	3.1 DOCUMENT CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN	
3.10	Issue T1 document	Per document	114.00		
3.11	Issue CMR document	Per document	57.00		
3.12	Issue ADR or IMO document	Per document	66.00		
3.13	Copy of invoice and/or all other documentation (e.g damage -, temp report)	Per document	41.00		

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3.2 C	3.2 OTHER CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN	
3.21	Airside transport (max. 5 dollies or 6 belly carts)	Fixed	205.00		
3.22	Stack preparation (max. 20 units)	Fixed	129.00		
3.23	Loading / unloading per container or full stack	Fixed	17.00		
3.24	Digital photo ('s) per occasion (MAX. 6 pics)	Fixed	73.00		
3.25	Replacement of AWB box key	Fixed	125.00		
3.26	Empty ULD storage, per unit per 24 hours	Fixed	8.00		

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3.3 MATERIAL CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN
3.20	Replenishment of Dry ice	Per kg	10.00	66.00
3.21	Shrink wrapping of ULD	Per ULD	44.00	
3.22	Extra plastic cover	Per ULD	28.00	
3.23	Removing of plastic cover from BUP's	Per ULD	13.00	
3.24	Wooden skid (120 x 80 cm)	Per piece	16.00	
3.25	Plank 1M	Per piece	7.50	
3.26	Plank 2M	Per piece	12.50	
3.27	Plank 3M	Per piece	15.00	
3.28	Beam 2M	Per piece	20.00	
3.29	Beam 3M	Per piece	25.00	
3.30	Soft board (244 x 122 x 1.0 cm)	Per piece	25.00	



3.4 VARIOUS CHARGES				
#	DESCRIPTION	UNIT	PRICE €	MIN
3.40	Repack shipments (excluding re-pack costs)	Per AWB	At cost + 18%	
3.41	Re-shaping of BUP including netting	Per BUP	94.00	
3.42	Swissport escort fee at ramp (for supervision purposes)	Per occasion	367.00	
3.43	Bank guarantee for import box at Swissport	Per occasion	3164.00	

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3.5 SECURITY CHARGES # **DESCRIPTION** UNIT PRICE € MIN 3.50 0.083 Security screening of shipment (per shipment/AWB) Per KG 98.00 At cost + 3.51 Per shipment In case of X-ray, transport charges to third party will apply. 18% 3.52 Security guard per hour/per person (minimum 2hrs) Per hour 108.00 3.53 Per ½ hour 57.00 Review CCTV footages upon request of the customer*

*Customers may request Swissport Cargo Services to review CCTV images in order to obtain secondary information (relevant paperwork shall constitute primary evidence) in regard to claims or damages. Upon receiving such request Swissport Cargo Services will view such images and advise the requesting customer of its findings. The contents of such advice shall always be subjected to Swissport International Ltd. Corporate legal and governance considerations. In case where Swissport Cargo Services is clearly to be held responsible for mishandling, the cost for viewing the CCTV images shall not be invoiced to the carrier. Swissport Cargo Services reserves the right to evaluate the maximum price of screening based on each shipment. i.e. If a shipment is requested to be scanned that requires more than average workload, the price can be amended.

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3.6 EQUIPMENT & PERSONNEL CHARGES					
#	DESCRIPTION	UNIT	PRICE €	MIN	
3.60	2.5 tons forklift incl. drive	Per ½ hour	122.00		
3.61	5 tons forklift incl. driver	Per ½ hour	239.00		
3.62	8 tons forklift incl. driver	Per ½ hour	359.00		
3.63	16 tons forklift incl. driver	Per ½ hour	523.00		
3.64	Tele crane (Minimum 4 hours) (Minimum notice period 24hrs)	Per hour	At cost + 18%		
3.65	Hydraulic pump vehicle	Per ½ hour	29.50		
3.66	Personnel charges	Per ½ hour	58.00	137.00	
3.67	Cool truck rental (minimum 24hrs, subject availability)	Per 24 hours	At cost + 18%		

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3.7 CUSTOMS					
#	DESCRIPTION	UNIT	PRICE €	MIN	
3.70	Customs file handling administration fee (excluding penalties and taxes)	Per file	151.00		
3.71	Destruction charges (excluding discharge via destruction, external costs, penalties, VAT and custom fees)	Per kg	0.179	266.00	
3.72	Customs clearance	Per AWB	At cost + 18%		
3.73	Personnel cost (Licences, permit etc.)	Per ½ hour	66.00		



4.1 RAMP EQUIPMENT				
#	DESCRIPTION	UNIT	PRICE €	MIN
4.10	Water service	Per occasion	194.00	
4.11	Toilet service	Per occasion	194.00	
4.12	Air Start Unit (ASU)	Per occasion	451.00	
4.13	Ground Power Unit (GPU)	Per hour	266.00	
4.14	Crew stairs	Per hour	112.00	
4.15	Pallet mover	Per hour	227.00	
4.16	Mulag tug	Per hour	188.00	
4.17	Lower deck loader	Per hour	338.00	
4.18	Main deck loader	Per hour	523.00	
4.19	Conveyor belt	Per hour	194.00	
4.20	LD3 container dolly	Per hour	90.00	
4.21	10-foot dolly	Per hour	152.00	
4.22	20-foot dolly	Per hour	266.00	
4.23	Pushback including headset	Per occasion	451.00	
4.24	Airconditioning unit	Per hour	415.00	
4.25	Heating unit	Per hour	415.00	
4.26	Tail stand B747	Per occasion	230.00	



PAYMENT TERMS

By accepting any shipment handled Swissport Cargo Services The Netherlands B.V. through T7, T9 and T11 as from the 1st of January of each calendar year, the receiving agent (forwarder) automatically agrees and accepts this handling tariff. In case a dispute raises on Export Storages Charges, which are correctly debited, the amount printed will apply. If said charges are not in line with your expectations subject to Export

Storage Charges, a dialogue with carrier should be set up and reach an agreement.

The tariff list can be provided on request and is published at www.swissport.com by selecting the Netherlands/Cargo.

Swissport Cargo Services The Netherlands BV reserves the right to change above pricing during the calendar year, if the circumstances so merit.

CONTACTS

Warehouse Department T7

Available 24/7

T: +31 (0)20 – 316 3720 <u>AMSCS.2ndlineAMS@swissport.com</u> SITA: SPLSP8X

Cargo Office Department T7

Available 24/7

T: +31 (0)20 – 316 3720 <u>AMSCS.2ndlineAMS@swissport.com</u> SITA: SPLSP8X

Tracing Department T7

Available 24/7

T: +31 (0)20 – 316 3720 <u>AMSCS.2ndlineAMS@swissport.com</u> SITA: SPLSP8X

Customs Department

Available mon-fri 0900-1700

T: +31 (0)20 – 316 3718 <u>AMS.Customs@swissport.com</u> SITA: SPLSP8X

Warehouse Department T9

Available 24/7

T: +31 (0)20 – 405 9725 AMS.T9DutyManagers@swissport.com SITA: SPLSP8X

Cargo Office Department T9

Available 24/7

T: +31 (0)20 – 405 9725 AMS.T9Cargooffice@swissport.com SITA: SPLSP8X

Tracing Department T9

Available mon-fri 0600-1500

T: +31 (0)20 – 405 9725 <u>AMS.T11tracing@swissport.com</u> SITA: SPLSP8X

Special Cargo Unit T9

Available 24/7

T: +31 (0)20 – 405 9717 <u>AMS.T9DGTeam@swissport.com</u> SITA: SPLSP8X

Warehouse Department T11

Available 24/7

T: +31 (0)20 – 316 3700 <u>AMS.DutyManagers@swissport.com</u> SITA: SPLSP8X

Cargo Office Department T11

Available 24/7

T: +31 (0)20 – 316 3700 <u>AMS.T11Cargooffice@swissport.com</u> SITA: SPLSP8X

Tracing Department T11

Available mon-fri 0600-1500

T: +31 (0)20 – 316 3709 <u>AMS.T11tracing@swissport.com</u> SITA: SPLSP8X

Special Cargo Unit T11

Available 24/7

T: +31 (0)20 – 316 3708 <u>AMS.T11DGTeam@swissport.com</u> SITA: SPLSP8X

Finance Department

AMS.Finance@swissport.com

OTHER

On all services provided by Swissport Cargo Services The Netherlands BV, the "Handling Charges" tariff will be applicable as from the 1st of January of each calendar year. The next revision will be as of 1st of July. The handling charges are applicable for building T7, T9 and T11 located at Maraboeweg 1, 1118EA Schiphol and Anchoragelaan 36 and 30, 1118 LD, Schiphol.