

MEDIA RELEASE

KOREAN AIR CHOOSES SWISSPORT AS GROUND SERVICES PARTNER AT AMSTERDAM SCHIPHOL AIRPORT

Korean Air, South Korea's flag carrier, has selected Swissport as its ground services partner at Amsterdam Schiphol Airport. The newly awarded full range of passenger services will complement Swissport's existing cargo services offering for Korean Air in Amsterdam.

Swissport has been chosen by Korean Air to provide its full range of ground services at Amsterdam Schiphol Airport. Swissport already provides ramp and warehousing services for Korean's cargo flights in Amsterdam and now expands its service offering to passenger flights, including amongst others check-in and baggage services.

Daniel Tarrega, CEO of Swissport the Netherlands, commented "Korean Air is an important and valued customer for our air cargo business at Schiphol Airport. Today, we are honored and excited to announce that, since this week, we also provide our best-in-class ground services to South Korea's flag carrier. This expansion of our cooperation is an important vote of confidence and a recognition of our service quality."

"Korean Air has high expectations for Swissport's differentiated and customized service" Says Kiyong Kwak, Regional Manager Central and Northern Europe for Korean Air. "We are confident that the cooperation between the two companies will be a great step forward for the airline to achieve its mission of excellence in flight."

Swissport already provides ramp and warehousing services for three weekly Korean Air flights, using its recently expanded 35,000 sqm of combined first- and second line warehousing space (read more here) and the IATA CEIV certified Swissport Pharma Center. In addition to the existing cargo services, Swissport will now handle the two weekly passenger flights between Amsterdam and Seoul. As the summer season approaches and international air travel continues to recover, the amount of flights is expected to rise.

In 2021, Swissport International AG provided best-in-class airport ground services for some 97 million airline passengers (pre-COVID 2019: 265 million) and handled roughly 5.1 million tons of air freight (2019: 4.6 million) at over 100 air cargo centers worldwide. Several of its air cargo centers have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. The world's leader in airport ground services and air cargo handling, with currently around 45,000 employees, was active at 285 airports in 45 countries on six continents at the end of 2021.

Media contact

Swissport International AG, Group Communications, Stijn Vandroogenbroek, Bedrijvenzone Machelen, Cargo 704 Box 3, 1830 Machelen, Belgium <u>group.communications@swissport.com</u>, +32 2 753 0666



