

MEDIA RELEASE

SWISSPORT GROWS AIR CARGO HANDLING IN AUSTRALIA AND EXPANDS TO NEW ZEALAND

Swissport International grows its air cargo handling business further in Australia, serving airline customers and freight forwarders in new air cargo centers in Melbourne and Sydney. A newly acquired facility in Auckland, New Zealand, is scheduled to open in late March 2025.

Swissport International, the global leader in airport ground services and air cargo handling, is significantly investing in the expansion of its air cargo handling capacity in Australia and New Zealand. Airline customers and freight forwarders will benefit from additional capacity at Swissport's three new locations, designed to enhance operational efficiency and provide tailored solutions for diverse cargo needs. This strategic move will allow Swissport to further solidify its position as a key logistics partner for the industry.

"Swissport is ready to support the rapidly growing air cargo demand in Australia and New Zealand, enabling businesses to thrive," says Joel Greig, General Manager Cargo for Australia, and New Zealand at Swissport. "Our new locations in Melbourne, Sydney and soon Auckland feature advanced temperature-controlled spaces, direct airside access, and state-of-the-art equipment to ensure safe and efficient operations. These capabilities empower our customers to deliver exceptional service quality across the supply chain."

TEMPERATURE CONTROLLED SPACES

Swissport's new location at Tullamarine Airport, Melbourne, is strategically positioned as the closest facility with direct airside access, offering a significant competitive edge for freight forwarders. Spanning a total area of 9,366 sqm, including almost 5,000 sqm of warehouse floor space, the warehouse features temperature-controlled storage systems designed to handle perishables and pharmaceuticals, maintaining conditions of 2-8°C and 15-25°C – depending on the specific requirements of the shipments.

Also at Sydney Airport, Swissport has expanded its footprint with a newly renovated facility, increasing its total handling area to over 4,500 sqm. The temperature-controlled air cargo center is equipped to handle a wide range of products, including perishables, pharmaceuticals, mail, express shipments, and general cargo, ensuring seamless operations for diverse customer needs. It is fully licensed to meet all customs, biosecurity, and screening requirements for Regulated Air Cargo Agents (RACA).



Additionally, dedicated express delivery transport trucks, capable of loading airside, will enable swift delivery to freight forwarders within just 45 minutes of an aircraft's arrival.

EXPANDING INTO NEW ZEALAND

Besides its expansion in Australia, Swissport is also marking its entry into the New Zealand air cargo market. Starting in late March 2025, its services will be available at Auckland Airport. The facility is equipped with the airport's largest and most advanced X-ray machine, featuring high-penetration, dual-view technology and detection alerts for explosives and narcotics.

Swissport's capacity expansion in Australia began just months ago, with Vietjet and Batik Air as its launch customers. Since then, its customer base has grown to include LATAM Airlines and a suite of freight forwarders. The company's commitment to innovation, operational excellence, and customer satisfaction underscores its ambition to be the partner of choice for air cargo services in the region and beyond.

In Australia and New Zealand, Swissport has been offering airport ground services to 29 domestic and international airline customers at 18 airports. In 2024, the company has served 10.16 million passengers and handled 226,358 flights. Swissport employs more than 3.600 aviation professionals across all business lines in Australia and New Zealand.

In 2024, Swissport International AG provided best-in-class airport ground services for some 247 million airline passengers (2023: 232 million) and handled roughly 5 million tons of air freight (2023: 4.7 million) at 117 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of December 2024, the world's leader in airport ground services and air cargo handling, with currently around 60,000 employees, was active at 276 airports in 45 countries on six continents.

Media contacts

Swissport International AG, Group Communications, Stefan Hartung, P.O. Box, 8058 Zurich Airport, Switzerland media@swissport.com, +41 43 815 00 22