

MEDIA RELEASE

SWISSPORT LAUNCHES CABIN CARE SERVICES IN SYDNEY, ENHANCING AIRCRAFT TURNAROUND EFFICIENCY

Swissport, the world's leader in aviation services, has announced the launch of Cabin Care by Swissport at Sydney International Airport, marking a significant expansion of its service offering in Australia. Cabin Care will provide comprehensive aircraft cabin cleaning and presentation services to airline customers, complementing Swissport's existing ground operations to deliver a complete turnaround solution.

Cabin Care by Swissport integrates specialised cabin cleaning and presentation services with Swissport's established ground handling operations, creating seamless coordination across all aspects of aircraft turnaround. The new service, which commenced earlier this month, strengthens Swissport's position as a complete aircraft turnaround provider, offering airlines consistent quality, operational efficiency, and sustainability-focused operations. Sydney International Airport handles over 41 million passengers annually and around 300,000 aircraft movements per year, with airlines increasingly seeking integrated providers that can deliver reliability and efficiency across all ground operations touchpoints. Cabin Care meets this demand through cross-skilled personnel, advanced workforce management systems, and sustainable operations.

"Cabin Care represents a significant step in Swissport's strategy to offer fully integrated aircraft turnaround solutions in Australia," said CEO Australia Anthony Filacouridis. "By combining cabin presentation with our operational expertise, we are enhancing turnaround reliability, improving passenger experience, and embedding sustainability into everyday operations. This launch positions Swissport to lead the evolution of cabin services in the region."

COMPREHENSIVE SERVICES WITH INTEGRATED OPERATIONS

Cabin Care by Swissport offers a full suite of specialised cabin services, including interior cleaning and presentation, toilet and water service with quality checks, fleet presentation, termination cleans, and rapid turnaround cleans — all designed to minimize aircraft ground time while maintaining exacting quality standards. Integrated with Swissport's Operations Control Centre and workforce planning systems, every turnaround is monitored in real time, ensuring precise coordination, reduced handover delays, and consistent service delivery.

The Sydney launch team of cross-skilled personnel, trained by Swissport's global Cabin Care specialists, hold dual qualifications in cabin services and general ground operations. This integrated workforce enables seamless communication, accountability, and faster turnaround times, with plans to strategically expand as airline

demand grows.

Airlines in Australia are increasingly seeking integrated providers who can deliver consistent quality across every aspect of turnaround," said Tashana Moore, Head of Fleet Presentation for Swissport Australia. "Cabin Care meets this need through a cross-skilled workforce, advanced operational oversight, and environmentally responsible practices. By integrating cabin services with our broader ground operations, we can reduce handover delays, optimise turnaround times, and provide measurable value to our airline partners."

SUSTAINABILITY AT THE CORE

Sustainability principles underpin Cabin Care by Swissport's operational design, aligning with Swissport's broader environmental commitments including its growing electric ground equipment fleet. The service will utilize uniforms sustainably sourced through Supply Nation – verified Indigenous businesses, supporting Australia's First Nations peoples while advancing circular economy principles. Swissport has invested in specialist vehicles and high lift equipment to minimise environmental impact while meeting aviation industry standards.

The launch of Cabin Care complements Swissport's broader presence in Australia and New Zealand, where the company provides aviation services to 32 airlines at 16 major airports, including Sydney, Melbourne Hobart, and Christchurch. Swissport also operates four air cargo warehouses and three executive lounges, ensuring reliable, high-quality service across the region.

About Swissport

In 2024, Swissport International AG provided best-in-class aviation services for some 247 million airline passengers (2023: 232 million), welcomed 5.9 million lounge guests (2023: 5.7 million), and handled roughly 5 million tons of air freight (2023: 4.7 million) at 117 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of December 2024, the world's leader in airport ground services and air cargo handling, with currently around 65,000 employees, was active at 279 airports in 45 countries on six continents.

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