SWISSPORT AT A GLANCE

Swissport is the world’s leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

OUR GLOBAL PRESENCE

92
NORTH AMERICA

80
EUROPE

45
AFRICA

34
SOUTH AMERICA

20
ASIA

29
PACIFIC

300
AIRPORTS WORLDWIDE

Number of airports at which Swissport was present as of 1 January 2020.

OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

AIRPORT GROUND SERVICES
- Passenger Services
  - Check-in and Gate
  - Passenger Mobility
  - Lounge Hospitality
  - Executive Aviation
  - Security Services
  - Lost & Found
- Ramp Handling
  - Baggage Services
  - De-Icing
  - Fueling
  - Moving of Aircraft
  - Central Load Control
  - Aircraft Cleaning

AIR CARGO HANDLING
- Services
  - General and Special Cargo Handling
  - Temperature-controlled Handling (e.g. pharmaceuticals)
  - Hub Handling
  - Express Services
  - Forwarder Handling

OUR VISION IS TO BE THE AVIATION INDUSTRY’S MOST TRUSTED SINGLE-SOURCE GROUND SERVICES AND CARGO HANDLING PROVIDER.
2019 KEY FACTS

265
PASSENGERS
(million)

4.6
CARGO TONS
(million)

4.1
FLIGHTS
(million)

>64,000
EMPLOYEES

>850
CUSTOMERS

300
AIRPORTS

115
CARGO WAREHOUSES

48
AIRPORT LOUNGES

47
COUNTRIES

1 As of 1 January 2020

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CONTINENTS

2019 RESULTS

Financial performance
In 2019, revenue grew by 2.3 percent, largely in line with overall sector growth. EBITDA was 272.3 million euros, 2.4 percent below previous year in constant currency and roughly on previous year in real.

REVENUE
€3.13bn
2018: €3.06 billion

EBITDA
€272.3m
2018: €278.9 million

Operating performance
The weakening global economy and international trade impacted our business, especially in the cargo segment. Swissport performed 2.05 million aircraft turns and handled 4.62 million tons of cargo.

AIRCRAFT TURNS
2.05m
2018: 2.16 million

CARGO TONS
4.62m
2018: 4.78 million

DID YOU KNOW

Swissport’s total warehouse area globally equals 71 soccer fields.

Swissport performs one aircraft turn every 15 seconds.

Swissport serves about 8 airline passengers per second worldwide.

OUR ACHIEVEMENTS

IATA Innovator Award 2019 at IATA Ground Handling Conference

IATA CEIV Pharma certification of air cargo centers in AMS, BCN, BSL, FRA, HEL (Finnair COOL), MAD, MIA, NBO, YUL


IATA recognition for successful implementation of IATA’s Ground Operations Manual (IGOM) since 2017

Randstad Award “Best Employer in Switzerland” 2019 (and 2018)

PLUG and PLAY Corporate Innovator Award in 2019

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