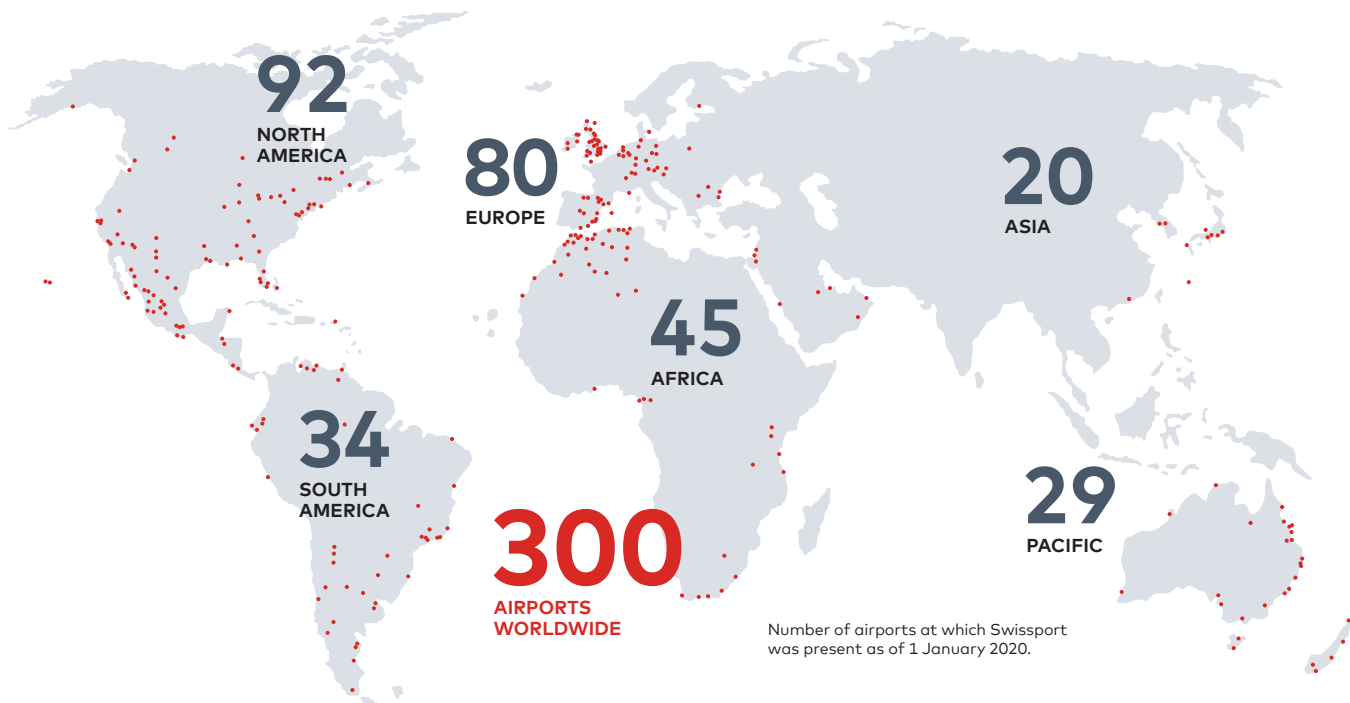


SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

OUR GLOBAL PRESENCE



OUR SERVICES

Swissport offers the most comprehensive range of ground services for airlines and air cargo forwarders.

AIRPORT GROUND SERVICES

Passenger Services

- Check-in and Gate
- Passenger Mobility
- Lounge Hospitality
- Executive Aviation
- Security Services
- Lost & Found

Ramp Handling

- Baggage Services
- De-Icing
- Fueling
- Moving of Aircraft
- Central Load Control
- Aircraft Cleaning

AIR CARGO HANDLING

Services

- General and Special Cargo Handling
- Temperature-controlled Handling (e.g. pharmaceuticals)
- Hub Handling
- Express Services
- Forwarder Handling

OUR VISION IS TO BE THE AVIATION INDUSTRY'S MOST TRUSTED SINGLE-SOURCE GROUND SERVICES AND CARGO HANDLING PROVIDER.

2019 KEY FACTS



¹ As of 1 January 2020

OUR 2019 RESULTS

Financial performance

In 2019, revenue growth of 4.7 percent was largely in line with overall growth in the sector. Operating EBITDA was roughly on a par with the previous year result at 272.3 million euros. Operating cash-flow was 196.4 million euros.

REVENUE

€3.13bn

2018: €2.99 billion²

EBITDA³

€272.3m

2018: €273.2 million²

Operating performance

The weakening global economy and international trade impacted our business, especially in the cargo segment. Swissport performed 2.05 million aircraft turns and handled 4.62 million tons of cargo.

AIRCRAFT TURNS

2.05m




2018: 2.16 million

CARGO TONS

4.62m

2018: 4.78 million

DID YOU KNOW

-  Swissport's total warehouse area globally equals **71 soccer fields**.
-  Swissport performs **one aircraft turn every 15 seconds**.
-  Swissport serves about **8 airline passengers per second worldwide**.

OUR ACHIEVEMENTS

-  **IATA Innovator Award 2019** at IATA Ground Handling Conference
-  **IATA CEIV Pharma certification of air cargo centers** in AMS, BCN, BSL, FRA, HEL (Finnair COOL), MAD, MIA, NBO, YUL
-  **International Cargo Handler of the Year Africa 2019** (and 2016, 2015, 2013, 2011)
-  **IATA recognition** for successful implementation of IATA's Ground Operations Manual (IGOM) since 2017
-  **Randstad Award "Best Employer in Switzerland" 2019** (and 2018)
-  **PLUG and PLAY Corporate Innovator Award in 2019**

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 Swissport

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² On a constant currency basis

³ Operating EBITDA (pre-IFRS 16), as defined in our audited financial statements