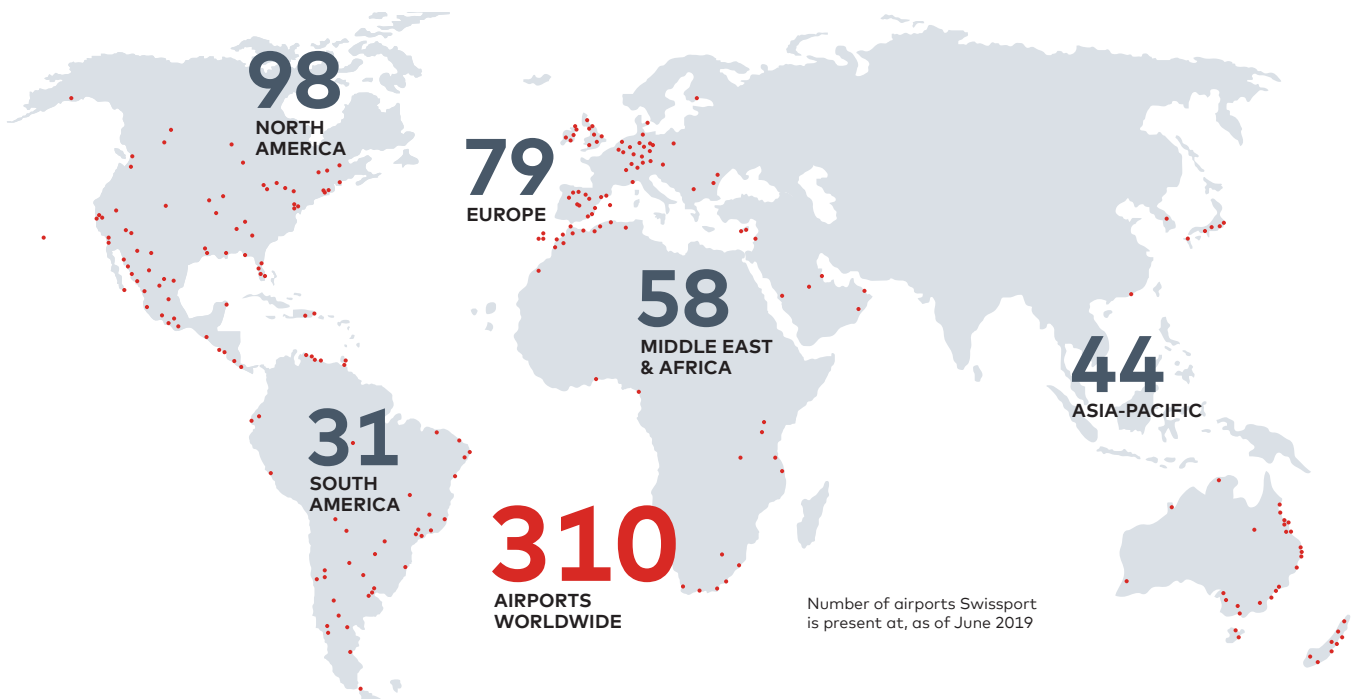


# SWISSPORT AT A GLANCE

Swissport is the world's leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

## OUR GLOBAL PRESENCE



## OUR SERVICES

Swissport offers the industry's most complete service portfolio which is one of Swissport's key competitive advantages.

### AIRPORT GROUND SERVICES

#### Passenger Services

- Check-in and Gate
- Passenger Mobility
- Lounge Hospitality
- Executive Aviation
- Security Services
- Lost & Found

#### Ramp Handling

- Baggage Services
- De-icing
- Fueling
- Moving of Aircraft
- Aircraft Cleaning

### AIR CARGO HANDLING

#### Services

- Freight Handling
- Forwarder Handling
- Special Cargo Services
- Temperature-controlled Handling
- Express Services
- Road Feeder Service
- Hub Handling

**OUR VISION IS TO BE THE INDUSTRY'S MOST TRUSTED SINGLE-SOURCE GROUND SERVICES AND CARGO HANDLING PROVIDER**

## 2018 KEY FACTS



<sup>1</sup> As of June 2019

## OUR 2018 RESULTS

### Financial performance

Swissport again grew profitably in 2018. At 28.7 percent, EBITDA growth was well above top-line revenue growth of 10.4 percent, which itself was significantly above market growth.

### REVENUE

**+10.4%**

2018: 2.99 billion euros  
2017: 2.71 billion euros<sup>1</sup>

### EBITDA<sup>2</sup>

**+28.7%**

2018: 273.2 million euros  
2017: 212.2 million euros<sup>1</sup>

### Operating performance

In airport ground services, we increased the number of aircraft turns by 5.7 percent. Air cargo tons handled rose to 4.8 million in 2018, up from 4.7 million a year earlier.

### AIRCRAFT TURNS

**+5.7%**

2018: 2.16 million  
2017: 2.05 million

### CARGO TONS

**+1.9%**

2018: 4.78 million tons  
2017: 4.69 million tons

## DID YOU KNOW

- Swissport's total warehouse area globally equals **65 soccer fields**.
- Swissport performs **one aircraft turn every 15 seconds**.
- Swissport serves about **9 airline passengers per second worldwide**.

## OUR ACHIEVEMENTS

- IATA Innovator Award 2019** at IATA Ground Handling Conference
- International Cargo Handler of the Year Africa 2019** (and 2016, 2015, 2013, 2011)
- IATA CEIV certification of air cargo centers** in BSL, BRU, AMS, MAD, MIA, YUL, FRA, HEL (Finnair COOL), BCN
- Randstad Award "Best Employer in Switzerland" 2019** (and 2018)
- IATA recognition** for successful implementation of IATA's Ground Operations Manual (IGOM) in 2017

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<sup>1</sup> On constant currency basis

<sup>2</sup> Operating EBITDA, as defined in our Financial Statements