SWISSPORT AT A GLANCE

Swissport is the world’s leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

OUR GLOBAL PRESENCE

98 North America
79 Europe
58 Middle East & Africa
44 Middle East & Africa
31 South America

Number of airports Swissport is present at, as of June 2019

310 Airports Worldwide

OUR SERVICES

Swissport offers the industry’s most complete service portfolio which is one of Swissport’s key competitive advantages.

AIRPORT GROUND SERVICES
- Passenger Services
  - Check-in and Gate
  - Passenger Mobility
  - Lounge Hospitality
  - Executive Aviation
  - Security Services
  - Lost & Found
- Ramp Handling
  - Baggage Services
  - De-icing
  - Fueling
  - Moving of Aircraft
  - Aircraft Cleaning

AIR CARGO HANDLING
- Services
  - Freight Handling
  - Forwarder Handling
  - Special Cargo Services
  - Temperature-controlled Handling
  - Express Services
  - Road Feeder Service
  - Hub Handling

OUR VISION IS TO BE THE INDUSTRY’S MOST TRUSTED SINGLE-SOURCE GROUND SERVICES AND CARGO HANDLING PROVIDER
Swissport's total warehouse area globally equals 65 soccer fields.

Swissport performs one aircraft turn every 15 seconds.

Swissport serves about 9 airline passengers per second worldwide.

**OUR ACHIEVEMENTS**

- IATA Innovator Award 2019 at IATA Ground Handling Conference
- IATA CEIV certification of air cargo centers in BSL, BRU, AMS, MAD, MIA, YUL, FRA, HEL (Finnair COOL), BCN
- Randstad Award "Best Employer in Switzerland" 2019 (and 2018)
- IATA recognition for successful implementation of IATA’s Ground Operations Manual (IGOM) in 2017

**OUR 2018 RESULTS**

**Financial performance**
Swissport again grew profitably in 2018. At 28.7 percent, EBITDA growth was well above top-line revenue growth of 10.4 percent, which itself was significantly above market growth.

**Operating performance**
In airport ground services, we increased the number of aircraft turns by 5.7 percent. Air cargo tons handled rose to 4.8 million in 2018, up from 4.7 million a year earlier.

**REVENUE**
+ **10.4%**
   - 2018: 2.99 billion euros
   - 2017: 2.71 billion euros

**EBITDA**
+ **28.7%**
   - 2018: 273.2 million euros
   - 2017: 212.2 million euros

**AIRCRAFT TURNS**
+ **5.7%**
   - 2018: 2.16 million
   - 2017: 2.05 million

**CARGO TONS**
+ **1.9%**
   - 2018: 4.78 million tons
   - 2017: 4.69 million tons

**2018 KEY FACTS**

- **282** PASSENGERS SERVED (MILLION)
- **4.3** FLIGHTS HANDLED (MILLION)
- **>66,000** EMPLOYEES
- **>850** CUSTOMERS
- **4.8** CARGO TONS HANDLED (MILLION)
- **115** CARGO WAREHOUSES
- **310** AIRPORTS
- **49** COUNTRIES
- **6** CONTINENTS

1 As of June 2019

1 On constant currency basis

2 Operating EBITDA, as defined in our Financial Statements