SWISSPORT AT A GLANCE

Swissport is the world’s leading independent provider of airport ground services and air cargo handling based on revenue and the number of airports served.

OUR GLOBAL PRESENCE

Swissport is present in 98 North America, 79 Europe, 58 Middle East & Africa, 44 Asia-Pacific, and 31 South America, for a total of 310 airports worldwide as of June 2019.

OUR SERVICES

Swissport offers the industry’s most complete service portfolio which is one of Swissport’s key competitive advantages.

<table>
<thead>
<tr>
<th>AIRPORT GROUND SERVICES</th>
<th>AIR CARGO HANDLING</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passenger Services</td>
<td>Services</td>
</tr>
<tr>
<td>■ Check-in and Gate</td>
<td>■ Freight Handling</td>
</tr>
<tr>
<td>■ Passenger Mobility</td>
<td>■ Forwarder Handling</td>
</tr>
<tr>
<td>■ Lounge Hospitality</td>
<td>■ Special Cargo Services</td>
</tr>
<tr>
<td>■ Executive Aviation</td>
<td>■ Temperature-controlled Handling</td>
</tr>
<tr>
<td>■ Security Services</td>
<td>■ Express Services</td>
</tr>
<tr>
<td>■ Lost &amp; Found</td>
<td>■ Road Feeder Service</td>
</tr>
<tr>
<td>Ramp Handling</td>
<td>■ Hub Handling</td>
</tr>
<tr>
<td>■ Baggage Services</td>
<td></td>
</tr>
<tr>
<td>■ De-icing</td>
<td></td>
</tr>
<tr>
<td>■ Fueling</td>
<td></td>
</tr>
<tr>
<td>■ Moving of Aircraft</td>
<td></td>
</tr>
<tr>
<td>■ Aircraft Cleaning</td>
<td></td>
</tr>
</tbody>
</table>

OUR VISION IS TO BE THE INDUSTRY’S MOST TRUSTED SINGLE-SOURCE GROUND SERVICES AND CARGO HANDLING PROVIDER
2018 KEY FACTS

- **282** passengers served (million)
- **4.8** cargo tons handled (million)
- **66,000** employees
- **>850** customers
- **310** airports
- **49** countries
- **6** continents
- **4.3** flights handled (million)

OUR 2018 RESULTS

Financial performance
Swissport again grew profitably in 2018. At 28.7 percent, EBITDA growth was well above top-line revenue growth of 10.4 percent, which itself was significantly above market growth.

- **Revenue**
  - +10.4%
  - 2018: 2.99 billion euros
  - 2017: 2.71 billion euros

- **EBITDA**
  - +28.7%
  - 2018: 273.2 million euros
  - 2017: 212.2 million euros

Operating performance
In airport ground services, we increased the number of aircraft turns by 5.7 percent. Air cargo tons handled rose to 4.8 million in 2018, up from 4.7 million a year earlier.

- **Aircraft turns**
  - +5.7%
  - 2018: 2.16 million
  - 2017: 2.05 million

- **Cargo tons**
  - +1.9%
  - 2018: 4.78 million tons
  - 2017: 4.69 million tons

DID YOU KNOW

- Swissport’s total warehouse area globally equals 65 soccer fields.
- Swissport performs one aircraft turn every 15 seconds.
- Swissport serves about 9 airline passengers per second worldwide.

OUR ACHIEVEMENTS

- IATA Innovator Award 2019 at IATA Ground Handling Conference
- IATA CEIV certification of air cargo centers in BSL, BRU, AMS, MAD, MIA, YUL, FRA, HEL (Finnair COOL), BCN
- Randstad Award “Best Employer in Switzerland” 2019 (and 2018)
- IATA recognition for successful implementation of IATA’s Ground Operations Manual (IGOM) in 2017

SWISSPORT INTERNATIONAL AG
P.O. Box 8058 Zurich-Airport, Switzerland
+41 43 815 00 00
contact@swissport.com
swissport.com