

MEDIA RELEASE

SWISSPORT SUBSIDIARY GVASSISTANCE SECURES GENEVA AIRPORT PRM SERVICES LICENSE UNTIL 2031

GVAssistance, 70% owned by Swissport and 30% by dnata, secures the tender for PRM assistance at Geneva Airport. The new concession extends until 2031, showcasing GVAssistance's expertise in providing services for passengers with reduced mobility (PRM).

GVAssistance has been granted a license for the PRM business at Geneva Cointrin Airport. In January 2024, Geneva Airport initiated a tender process for the concession to deliver services and assistance to passengers with reduced mobility. GVAssistance applied as one of five providers for the years 2025-2031 and has today been awarded the concession by Geneva Airport.

15 YEARS OF EXPERTISE SERVING REDUCED-MOBILITY PASSENGERS

GVAssistance has been assisting passengers with reduced mobility at Geneva Airport for over 15 years. The company facilitates safe transportation for PRM passengers, whether departing, arriving, or in transit, offering seamless transfers from the terminal to the boarding gates. Barrier-free travel for people with disabilities and senior citizens is guaranteed by the services offered. In addition to providing assistance to passengers with reduced mobility, GVAssistance also takes care of and supports unaccompanied children traveling with various airlines. "Obtaining this concession confirms our expertise in assisting an average of 140,000 people with reduced mobility per year and underlines GVAssistance's commitment as a competent partner of Geneva Airport," says Philippe Crippa, Managing Director of GVAssistance.

GVASSISTANCE'S PLAN FOR A GREEN FUTURE

Alongside its professional services, GVAssistance has embarked on ambitious fleet renewal goals. From June 2024, eight ambulances will be exchanged for electric vehicles. In addition, four shuttles will be gradually replaced by electric minibuses. The company also intends to introduce electric vehicles in the airport buildings for the transfer of accompanying persons, subject to the development of the infrastructure. GVAssistance has committed to fully electrifying its vehicle fleet by 2031, in line with Geneva Airport's sustainability efforts and climate neutrality objectives.



In 2023, Swissport International AG provided best-in-class airport ground services for some 232 million airline passengers (2022: 186 million) and handled roughly 4.7 million tons of air freight (2022: 4.8 million) at 115 air cargo centers worldwide. Several of its warehouses have been certified for pharmaceutical logistics by IATA's CEIV Pharma and by the British MHRA. At the end of December 2023, the world's leader in airport ground services and air cargo handling, with currently around 60,000 employees, was active at 286 airports in 44 countries on six continents.

Media contacts

Swissport International AG, Group Communications, Nathalie Berchtold, P.O. Box, 8058 Zurich Airport, Switzerland media@swissport.com, +41 43 815 00 22

